

JORDAN

FACTS AND FIGURES

January - December 2017



OVERVIEW

In 2017, the International Committee of the Red Cross (ICRC) in Jordan continued to adapt its humanitarian response to both the emergency and the chronic nature of the Syrian refugee crisis. In the reporting period, the ICRC carried out a wide range of activities aimed at supporting both refugee and communities hosting them, primarily with the Jordan Red Crescent Society (JRCS).

In northern Jordan, the ICRC improved people's access to clean water by rehabilitating water-supply networks and facilities (i.e. pumping stations), while in southern Jordan, it helped vulnerable people cope with their circumstances by providing food and hygiene items. The ICRC also launched small income-generating projects to help refugee female-headed households strengthen their self-sufficiency in a more sustainable manner.

To support the health care system in Jordan, the ICRC strengthened the capacity of selected medical facilities in responding to medical emergencies by providing materials, equipment and training. The ICRC has also supported the JRCS in developing its emergency response

and organizational capacities. Meanwhile, the ICRC in Jordan continued to visit detainees, restore family links and promote respect for international humanitarian law (IHL), while delivering large-scale logistical support to the other ICRC delegations in the region.

40,000 people received a combination of food and essential household items or a cash grant

212,000 people benefited from the ICRC water projects in the north

13,377 phone calls were provided to Syrian refugees in Zaatari and Azraq camps in order to maintain contact with their families

25,000 metric tons of goods and medical supplies were transported from Jordan to nine countries in the region

1,280 medical consultations were provided to refugees in Ruwayshid transit site

61 visits were conducted to **21** places of detention



ECONOMIC ASSISTANCE

To help vulnerable Syrian refugees and local residents cover their basic needs, the ICRC, in cooperation with the JRCS, has:

- Distributed food parcels and hygiene kits to 28,000 Syrian refugees and Jordanians in the governorates of Madaba, Karak, Tafileh, Maan and Aqaba, four times.
- Provided monthly cash assistance to 9,800 Syrian refugees – mainly female-

headed households – in Mafraq and Madaba governorates.

- Launched 88 microeconomic initiatives¹ in favor of 92 Syrian and Jordanian households.
- Provided 60,000 ready-to-eat meals, hygiene items, winter clothes, blankets and shoes to around 370 refugees in Ruwayshid transit site (between January and March).

WATER AND SANITATION

To help improve access to clean water for local residents and Syrian refugees in host communities, the ICRC, in collaboration with the Ministry of Water and Irrigation and the Yarmouk Water Company, has:

- Completed the rehabilitation of Um Enna'am, Menyasah and Beshriyyeh water transmission lines in Mafraq governorate, in addition to Foarah and Bushra pumping stations, Seven water reservoir and North Ghor water transmission line in Irbid governorate, for the benefit of more than 212,000 residents

and Syrian refugees.

- Trained 36 water engineers and operators from the Yarmouk Water Company in operating and maintaining the rehabilitated pumping stations in Foarah, Bushra and Ramtha al Hudud in Irbid governorate.
- Trucked 690 m³ of drinking water to Ruwayshid transit site and provided maintenance, power supply and cleaning services for the shelters, water and sanitation facilities there, in cooperation with the JRCS (between January and March).

ENSURING RESPECT FOR THE LIFE AND DIGNITY OF PEOPLE DEPRIVED OF THEIR LIBERTY

To help improve detainees' treatment and living conditions, the ICRC has:

- Individually followed-up on 1,105 detainees during 61 visits to 21 detention places.
- Exchanged 892 Red Cross messages and oral greetings (salamat) between detainees and

their relatives in Jordan and elsewhere.

- Provided 25 released detainees or their families with attestations of detention.
- Notified relevant embassies or the UNHCR on the detention of 234 foreigners.

1. Microeconomic initiatives are a form of sustainable assistance through small-income generating projects. Productive grants are generally divided into three categories: agriculture, trade and crafts.

RESTORING CONTACT AMONG FAMILY MEMBERS

To help families maintain contact with their relatives, the ICRC has:

- Provided 13,377 phone calls to Syrian refugees in Zaatari and Azraq camps, helping them establish and maintain contact with family members in Syria and elsewhere, in collaboration with the JRCS.
- Exchanged 925 Red Cross messages and oral greetings (salamat) between Jordanians and

their relatives detained abroad.

- Issued travel documents to 78 foreigners, upon the request of the UNHCR and certain embassies.
- Organized together with the JRCS a regional meeting on restoring family links for 40 participants from 13 National Red Cross and Red Crescent Societies and nine ICRC delegations.

MINE RISK EDUCATION

The ICRC has provided financial support for the “mine risk education” program, which is implemented by the National Committee for Demining and Rehabilitation, to raise

awareness among Syrian refugees residing in northern Jordan of the risks posed by mines and explosive remnants of war.

REGIONAL LOGISTICAL SUPPORT

The ICRC has shipped the following items from the Logistics Support Center in Amman to Syria, Lebanon, the Palestinian Occupied Territories, Iraq, Iran, Egypt, Kuwait, Yemen and Libya:

- 772,348 food parcels, 1,257,087 packs of

high-energy biscuits, 82,061 hygiene parcels and 718,019 non-food items (i.e. blankets, mattresses and kitchen sets).

- 6,443 metric tons of medical supplies.

HEALTH CARE

As part of its efforts to support the health care system in Jordan, the ICRC has:

- Organized 15 training courses on first aid for 233 members from the JRCS, Ruwayshid Hospital and Civil Defence Directorate.
- Offered medical screening to 512 Syrian refugees and provided primary health care to 148 Syrian refugees at the ICRC clinic in Raba'a Al Sarhan Registration Center in Mafraq (between January and April).
- Provided 1,280 medical consultations to around 370 refugees in Ruwayshid transit site (between January and March).
- Renovated the emergency department in Ruwayshid Hospital and provided medical equipment and materials.
- Treated 1,372 refugees in Ruwayshid Hospital.
- Organized a surgical seminar for 40 doctors and surgeons from the Ministry of Health and the Royal Medical Services, a health care in detention seminar for 34 representatives from the Ministry of Health and the Correctional and Rehabilitation Centers Department, as well as a regional health care in detention seminar for 25 representatives of medical associations from nine Middle Eastern and North African countries.

- Signed two memorandums of understanding with the University of Jordan and the Ministry of Health to improve tertiary teaching of orthotics and prosthetics in Jordan.



WORKING IN PARTNERSHIP WITH THE JORDAN RED CRESCENT SOCIETY

To help the JRCs address the needs of Syrian refugees and vulnerable local residents, the ICRC has:



- Boosted the capacities of the JRCs in the fields of economic security, first aid, restoring family links and humanitarian principles' promotion.
- Supported the JRCs in deploying a new financial system for better management and financial reporting of the JRCs activities.
- Advised and coordinated with the International Federation of Red Cross and Red Crescent Societies (IFRC) to support the development of the JRCs organizational structure and operational capacity.
- Continued supporting the JRCs' Vocational Training Center by funding the training of 188 vulnerable Syrian refugee and Jordanian women.

PROMOTION OF INTERNATIONAL HUMANITARIAN LAW

To promote knowledge and respect for IHL, International Human Rights Law (IHRL) and humanitarian principles, the ICRC has:

- Organized sessions about IHL and the Law of Armed Conflict for 1,142 officers from the Jordan Armed Forces.
- Organized sessions about IHRL, International Policing Standards and security standards during emergency situations for 847 officers from the Public Security Directorate and the General Directorate of Gendarmerie Forces.
- Organized in collaboration with the National Commission for the Implementation of IHL the third national moot court competition in IHL and International Criminal Law for 39 law students from 13 public and private universities in Jordan.
- Facilitated sessions about IHL for 340 students from five universities and sponsored the participation of three law students, eight law and Sharia professors to three regional events held in Egypt, Lebanon and Tunisia.
- Organized three academic conferences with Ajloun National University, Al al-Bayt University and Amman Arab University for 940 law professors and students.
- Raised awareness about humanitarian principles among 365 members and volunteers of Islamic charities and community-based organizations through several events organized in Amman, Jerash, Zarqa, Salt, Maan, Karak and Aqaba.
- Held two sessions about "IHL and Islam" for 240 professors and students from the faculties of Sharia in the Jordan and Al al-Bayt Universities.

The ICRC helps people around the world affected by armed conflict and other situations of violence, doing everything it can to protect their dignity and relieve their suffering, often with its Red Cross and Red Crescent partners.

The organization also seeks to prevent hardship by promoting and strengthening humanitarian law and championing universal humanitarian principles.

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