

JORDAN

FACTS AND FIGURES 2020

JANUARY – DECEMBER 2020



SUMMARY

The year 2020 has been one of uncommon challenges. In Jordan, despite measures imposed to curtail the spread of COVID-19, the International Committee of the Red Cross (ICRC) continued its work and maintained its humanitarian activities in several Governorates in the country. ICRC teams were able to support measures aimed at preventing the spread of COVID-19 especially in places of detention. Furthermore, the ICRC provided support to some families of missing persons; supported vulnerable Syrian refugees as well as host communities through livelihood projects and rehabilitated water infrastructure, while it equally trained engineers and operators to run them to ensure that host communities and Syrian refugees gain access to clean water. Some of these activities were carried out in partnership with the Jordan Red Crescent Society (JRCS), to whom we provided technical and material support to enable the JRCS deliver its humanitarian services more effectively, including in its COVID-19 response. One key aspect of our activities was the provision of equipment and facilities to the JRCS hospital. To strengthen the capacity of the health system in the management of COVID-19 infections, the ICRC provided Personal Protective Equipment (PPE) and some medical supplies, while it offered training to some medical professionals on how best to respond to emergencies and enhance capacity in physical rehabilitation and provision of healthcare in detention. Consistent with its obligations to promote knowledge of International Humanitarian Law (IHL), the ICRC provided training for members of the Armed and Security Forces in Jordan and participating officers of the Police, Gendarmerie and Civil Defence (PSD), in addition to convening roundtable discussions towards raising awareness on a variety of humanitarian issues with civil society and the media.



SUPPORTING FAMILIES OF MISSING PERSONS FROM THE CONFLICT IN SYRIA

78 tracing requests and allegations of arrest collected from Syrian families living in Jordan.

2,007 telephone calls exchanged with Syrian families enquiring about their missing relatives.

4 awareness raising sessions conducted for different organisations.

10 families of missing persons, representing

48 individuals, received cash grants to start micro-economic initiatives and had their other household needs assessed for follow up.



ENSURING RESPECT FOR THE DIGNITY OF PERSONS DEPRIVED OF THEIR FREEDOM

336 detainees followed-up individually in **19** places of detention.

89 new cases recorded by ICRC health staff for medical follow up.

82 detained foreigners had their Embassies and UNHCR notified of their status.

39 detainees referred to legal aid organisations.

28 visits conducted to monitor healthcare facilities and health services provided.

8 rounds of medical equipment distributed to **6** Correction and Rehabilitation Centre (CRC) clinics to support the health care services provision.

7 technical working group meetings and **5** health information sessions on COVID-19 infection control and prevention for correctional and rehabilitation directors.

4 rounds of PPE supplies and non-contact infrared thermometers distributed to health staff working at CRC's clinics.

2 rounds of PPE supplies and non-contact infrared thermometers distributed to health staff working at Al-Bashir Hospital detention ward.

1 round of PPE supplies and thermometers distributed to the Judicial department at a psychiatric hospital in Fuheis.

4 rounds of PPE and hygiene items distributed to **26** places of detention.

PPE supplies comprising of:

170,972 bars of soap, **216,777** surgical gloves, **84,777** surgical masks, **27,860** N95 masks, **24,573** pieces of disinfectant wipes and **2,878** rubber gloves distributed to places of detention for use of inmates and families visiting them.

36,400 surgical gloves, **2,200** KN95 masks, **19,500** surgical masks, **1,317** of cleaning materials (Dettol) and **21,974** bars of soap distributed for the use of healthcare staff working in places of detention.



PROMOTING WAYS OF REPORTING TO PROTECT PERSONS AFFECTED BY VIOLENCE AND DISASTERS

23 journalists and graduating students from reputable Jordanian media outlets and the university system participated in sensitisation sessions to enhance their understanding of the provisions of the Geneva Conventions protecting journalists on dangerous missions and on Ethics of Humanitarian Reporting to make them aware of how to report in favour of those affected by armed conflict, violence and disasters.



SUPPORTING THE HEALTH CARE SYSTEM

As part of our emergency response support initiatives, PPE supplies and items were distributed to Al Bashir, Prince Hamza and Queen Alia Hospitals, COVID-19 Surveillance teams in the Ministry of Health (MoH), Royal Medical Services, Judicial Ward of the Psychiatric Hospital in Fuheis, the Civil Defense Services and the Directorate of Health in Mafraq Governorate. We distributed **38,000** surgical gloves, **3,200** gowns for patients, **32,800** surgical masks, **3,200** KN95 masks, **800** goggles, **210** non-touch thermometers and **200** disinfection machines.

97 members of the Ministry of Health (MoH), the Royal Medical Services, the General Directorate of Civil Defense, Police and Gendarmerie attended **4** training courses on First Aid, provided by the JRCS, as well as pre-hospital care and in-hospital Mass Casualty Incident Management (MCIM) to improve emergency preparedness and response.

500 hours of support and mentoring given to members of the Prosthetics and Orthotics (P&O) at the University of Jordan to develop their P&O curriculum and education programme.

12 participants (**4** each from Jordan, Lebanon and Syria) began 6-months of blended learning (online theory, later to be followed by practical training) on lower limb orthotics. Training provided by Human Study - an external education specialized organisation - and facilitated by the physical rehabilitation programme in Jordan.

7 persons with disabilities received physical rehabilitation services, prosthetics and orthotics services at Al-Bashir hospital.



SUPPORTING REFUGEES AND HOST COMMUNITIES

- 3,045** Syrian refugees received monthly cash assistance in cooperation with JRCS.
- 244** Syrian refugees benefited from cash grants to start **38** micro-economic initiatives.
- 183** Syrian refugees received support to do vocational training.
- 180** women received training at the JRCS Vocational Training Centre.
- 4** Jordanian families received support to produce fodder for their livestock using hydroponic technology.
- 4** government satellite veterinary clinics were equipped to serve the local population.
- 191** Syrian refugees benefited from cash grants to expand or restart livestock activities after they were impacted by COVID-19 restrictions.
- 348** Syrian refugees benefited from cash support to meet their basic needs in response to COVID-19 restrictions.



REHABILITATING WATER INFRASTRUCTURE

- 335,727** people benefited from **3** water projects (rehabilitation of transmission lines, improvement of power supply and flood mitigation measures in pumping stations).
- 7** water engineers/operators received technical training.
- 1** water authority received equipment to facilitate maintenance and repairs in the supply system that occurred during the COVID-19 pandemic due to increase in demand for water.



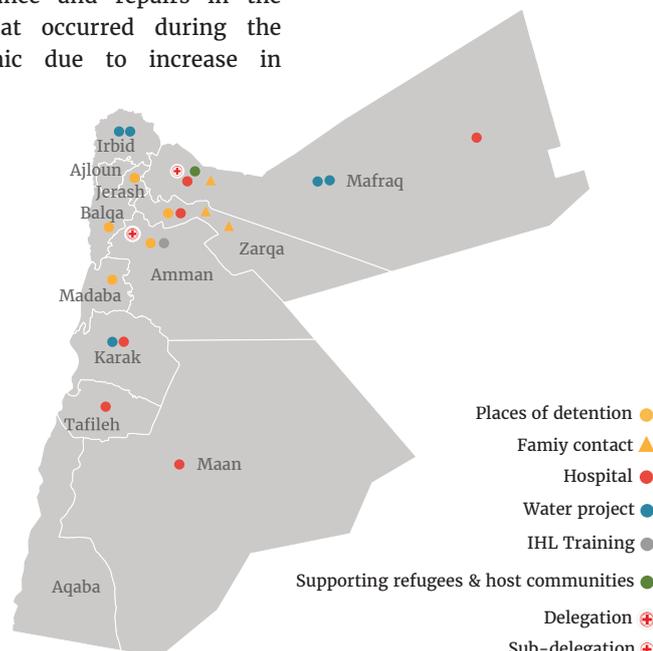
PROMOTING RESPECT FOR INTERNATIONAL HUMANITARIAN LAW

- 520** officers of the Jordanian Armed and Security Forces improved their understanding of International Humanitarian Law (IHL) and on the ICRC and its mandate through 6 training sessions by the ICRC in Jordan.
- 238** officers of the Police, Gendarmerie and Civil Defence (PSD) attended workshops on IHL, International Human Rights Law and International Policing Standards to expand their knowledge and exchange views and perspectives on the subject through the facilitation of the ICRC.
- 14** Jordanian universities attended a faculty roundtable to discuss the prospects and challenges of teaching IHL in Jordan and examined ways to improve this body of law.



HELPING FAMILIES MAINTAIN CONTACT WITH RELATIVES

- 7,768** phone calls facilitated for Syrian refugees with their relatives in Syria or abroad in cooperation with the Jordan Red Crescent Society (JRCS).
- 455** Red Cross messages and oral greetings facilitated for detainees and their relatives.





WORKING IN PARTNERSHIP WITH THE JORDAN RED CRESCENT SOCIETY (JRCS) AND ENHANCING ITS CAPACITY

8 annual project documents covering various themes (i.e. Support of the JRCS Hospital, Management of the Partnership, Finance and Personnel; Compliance Duties; Strengthening JRCS Capacities for Emergency Response, Economic Security, RFL, Health in Emergencies Preparedness and Communications) were signed between the JRCS and the ICRC, and both reaffirmed ongoing partnership through the signing of the 2019 - 2020 Partnership Framework Agreement.

1 training session conducted for Red Crescent Action Teams (RCAT).

21 Participants of the RCAT teams were trained to be able to conduct COVID-19 interventions.

3 Red Cross Red Crescent Movement Induction sessions held for Branch members.

5 IHL sessions conducted for **87** participants of RCAT teams and staff of the JRCS and the International Federation of Red Cross and Red Crescent Societies (IFRC) in **3** branches.

5 Dissemination Skills sessions conducted for **83** participants of the RCAT teams across four governorates.

5 Negotiation Skills sessions conducted for **81** participants of the RCAT teams across four governorates.

6 branch meeting activities for RCAT teams involving Amman, Ma'an, Tafilah, Aqaba, Irbid and Mafraq.

4 RCAT teams and **3** Branches in addition to Amman HQ (Maan, Tafilah, Mafraq) provided with equipment.

2 quarterly JRCS Headquarters and Branch leadership meetings held.

1 Community health activity in Ma'an Branch benefited from deployment of RCAT to provide Health Awareness sessions.

Continuation of implementation of Safer Access Framework (SAF) Plan of Action.

The ICRC equipped the JRCS Hospital for the ICU, Laboratory and Emergency units as part of the response to COVID-19 Operations.

We help people around the world affected by armed conflict and other violence, doing everything we can to protect their lives and dignity and to relieve their suffering, often with our Red Cross and Red Crescent partners. We also seek to prevent hardship by promoting and strengthening humanitarian law and championing universal humanitarian principles.

People know they can count on us to carry out a range of life-saving activities in conflict zones and to work closely with the communities there to understand and meet their needs. Our experience and expertise enable us to respond quickly and effectively, without taking sides.

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