



## PROMOTING INTERNATIONAL HUMANITARIAN LAW

The ICRC works closely with the National Commission for the Implementation of International Humanitarian Law to promote respect for IHL among various sectors of the Jordanian society, including national authorities, armed and security forces, universities, the media and civil society institutions.

Similarly, the ICRC supports the National Committee for Demining and Rehabilitation in implementing a programme designed to raise awareness among Syrian refugees currently residing in northern Jordan of the risks posed by unexploded ordnances and other remnants of war.

## PROVIDING TRAINING AND COACHING

Through its Regional Learning and Development (LnD) Unit, the ICRC delegation in Amman provides training to international and national staff members from 29 ICRC delegations in Europe, West Asia, the Middle East, Libya and the USA. LnD may also support ICRC delegations providing training to some Red Cross and Red Crescent National Societies or to Police and Gendarmerie Forces.

In 2015, 1,100 ICRC staff members participated in these training courses, ranging from introductory training courses for new staff members to specialized training courses such as security, management, leadership and training-of-trainers.

Some of the courses are what is generally known as “blended courses” which consist of online sessions before and after the Face to Face courses (for the Staff Integration Programme and for the Humanitarian and Leadership School).

## REGIONAL CENTRE OF EXPERTISE

The Amman delegation serves as a base for a number of regional staff who provide their expertise to other ICRC delegations in fields such as information management, IT systems, or protection. Other regional delegates advise or carry out activities in other ICRC delegations in fields such as mine risk education, water and habitat, or relations with arms carriers.



## THE ICRC IN JORDAN AT A GLANCE

The International Committee of the Red Cross (ICRC) has been present in the Hashemite Kingdom of Jordan since 1967, as part of its international humanitarian mandate. It carries out a wide range of activities in the country, including assisting refugees and host communities affected by the Syrian conflict, restoring family links, visiting detainees, promoting International Humanitarian Law (IHL) and developing cooperation with the Jordan Red Crescent Society (JRCS).

The ICRC delegation in Amman also dispenses a number of services to other ICRC delegations, such as providing logistical support to the ICRC's relief operations in the Middle East region and beyond, providing training to staff members from 29 ICRC delegations and to Red Cross and Red Crescent national societies, and by serving as a base for a number of ICRC experts in fields such as mine risk education, protection, and water and habitat, who deliver their services in Jordan and other ICRC delegations in the region.

## VISITING DETAINEES

The ICRC carries out regular visits to individuals held in correctional and rehabilitation centres, as well as the detention facility of the General Intelligence Department. During these visits, the ICRC monitors the conditions of detention and the treatment of detainees. It ensures that their basic needs are taken care of, and that they are treated humanely in accordance with international standards. In 2015, the ICRC carried out 59 visits in 21 detention places, and monitored 820 detainees.

# THE INTERNATIONAL COMMITTEE OF THE RED CROSS IN JORDAN

### The International Committee of the Red Cross in Jordan

Deir Ghbar, Al-Diyar District, Yousef Abu Shahhout Street, P.O. Box 9058 Amman 11191 Jordan  
T +9626 460 4300 +9626 592 1472, F +9626 592 1460  
E-mail: amm\_amman@icrc.org , Website: www.icrc.org

#### Mafraq Sub-delegation:

E-mail: maf\_mafraq@icrc.org T +9622 6236871

#### Ruwayshid Sub-delegation:

E-mail: rwe\_rwayshid@icrc.org T +9626 5853657 ext. 430  
© ICRC, March 2016



ICRC



ICRC

2014.0049/002.03.2016.500





Aya Alir/ICRC



Asil Sari/ICRC



Asil Sari/ICRC



Asil Sari/ICRC

## RESTORING CONTACT AMONG FAMILY MEMBERS

The ICRC helps people restore or maintain contact with relatives whom they lost contacts with through family links services, including:

- Helping Syrian refugees in Zaatari and Azraq camps maintain contact with relatives in Syria and elsewhere by providing free-of-charge phone calls, together with JRCS volunteers.
- Transmitting “safe and well” messages from people at the berms to family members in Jordan and elsewhere.
- Registering and attempting to trace the whereabouts of people reported missing as a result of armed conflict.
- Issuing travel documents to refugees granted resettlement in third countries.
- Reuniting family members whenever possible.
- Carrying news between detainees and their families and notifying diplomatic missions when any of their nationals have been detained.

## PROVIDING HEALTH CARE TO THE WOUNDED AND SICK

The ICRC has boosted the provision of medical services to wounded and sick Syrians taking refuge in Jordan. In 2015, in collaboration with the Royal Medical Services, the ICRC helped Syrians receive medical consultation and treatment mainly at two clinics located at the berms. The ICRC also medically screened 18,000 Syrian refugees and provided primary health

care services to 5,400 refugees at the ICRC clinic in Raba'a Al Sarhan Registration Centre in Mafraq.

In cooperation with the JRCS, the ICRC conducted basic first aid training sessions for Syrians in refugee camps and host communities, as well as for Jordanians. It also provided training to Syrian and Jordanian health workers on emergency response, pre-hospital care, trauma management and war surgery.

## PROVIDING CLEAN WATER AND UPGRADING SANITARY WORKS

The ICRC has delivered treated water to people entering Jordan through the northeastern border. In 2015, it trucked 21 million litres of water for drinking and domestic use to the people who were accommodated temporarily at four ICRC-supported transit sites and to the berms. The ICRC also provided maintenance and cleaning services for the shelter caravans, tents and sanitary facilities at the aforementioned sites.

To alleviate some of the humanitarian consequences suffered by both the host communities and Syrian refugees, the ICRC completed eight projects to rehabilitate critical water infrastructure in selected areas in North Badia and Ruwayshid, and launched other projects for the rehabilitation of more than 18 km of water transmission lines and four water pumping stations in Mafraq, in collaboration with the Ministry of Water and Irrigation and the Yarmouk Water Company.

## PROVIDING EMERGENCY ASSISTANCE

The ICRC has provided live-saving assistance to people entering Jordan through the northeastern border. In 2015, the ICRC, together with JRCS volunteers, distributed around 1.5 million ready-to-eat meals, as well as thousands of hygienic articles, blankets, tarpaulins, clothes and other essential items to the people who were accommodated temporarily at four ICRC-supported transit sites as well as to the people at the berms.

In host communities in Mafraq and Madaba governorates, the ICRC provided 3,000 Syrian families with monthly cash assistance. It also delivered food parcels and hygienic kits to 2,770 Syrian families and vulnerable Jordanian families residing in the governorates of Maan, Aqaba, Tafleeh, Karak and Madaba, in cooperation with the JRCS.

## WORKING IN PARTNERSHIP WITH THE JORDAN RED CRESCENT SOCIETY

The ICRC has provided the JRCS with technical, material and financial support to enable it to respond to the humanitarian needs of Syrian refugees in Jordan. In 2015, the ICRC boosted the capacity of the JRCS in the fields of economic security, first aid, restoring family links and dissemination of humanitarian principles. It also supported the JRCS Vocational Training Centre by funding the training of 114 needy Syrian and Jordanian women in hairdressing, computer skills, sewing and basic first aid.

## PROVIDING LOGISTICAL SUPPORT

The Logistics Support Centre (LSC) in Amman provides a range of services to the ICRC operations, such as purchase, supply and storage of goods (food, non-food, medical), as well as transport solutions via road, sea and air. The services are primarily offered to nine countries in the Middle East, but are extended to African and Asian countries when required.

While the main hub remains in Amman, the LSC has broadened its response capacity by prepositioning contingency stocks in Lebanon and Iran, and by establishing two warehouses in Al-Karama and Aqaba in Jordan. The Purchase Unit in the LSC continues to broaden its comprehension of the markets in Jordan and the Middle East to achieve further efficiency in terms of delivery time, quality and cost.

The LSC has also initiated a fleet safety project to reduce as much as possible road accidents and casualties. It does so by disseminating fleet safety information among ICRC staff, and by training fleet safety relay personnel in every ICRC delegation in the region. The LSC is also comprised of an Advanced Driving Training Unit that provides diverse training levels to all ICRC drivers.