



ICRC

ICRC's Central Tracing Agency Bureau for the International Armed Conflict between the Russian Federation and Ukraine

* Figures as of the end of July 2023



86,500 calls, mails and visits

from families looking for their missing or separated relatives



6,100 families

received information on the fate or whereabouts of their missing loved ones



12,000 open cases

of missing people, both civilians and military



2700 personal messages

exchanged directly between prisoners of war and their families (Red Cross Red Crescent messages and oral messages/salamats)



42 Red Cross Red Crescent Societies & 19 ICRC delegations

are working together to bring news to families looking for their loved ones

The Central Tracing Agency (CTA) Bureau for the International Armed Conflict between the Russian Federation and Ukraine was activated in March 2022 to prevent disappearances and alleviate the suffering of families who remain without news of their loved ones due to the conflict, either because they have fallen in the hands of the enemy, have been killed or because they fled their homes and have lost contact.

Acting as a neutral intermediary between the parties to the conflict, the bureau collects, centralizes and transmits information on the fate and whereabouts of military personnel and civilians who have gone missing or have been separated from their families. It strives to ensure they are accounted for and retain family links.

Based in Geneva, the CTA Bureau works closely with Red Cross and Red Crescent partners around the world to support families looking for news about their missing or separated relatives. It will remain active for as long as needed to provide them with information about their loved ones.