



ICRC GAZA SUB-DELEGATION

Vacancy Announcement

Date: 15.04.24

The International Committee of the Red Cross (ICRC) is an impartial, neutral, and independent organization whose exclusively humanitarian mission is to protect the lives and dignity of victims of war and internal violence and to provide them with assistance. It also endeavors to prevent suffering by promoting and strengthening humanitarian law and universal humanitarian principles.

The ICRC office in Gaza is looking for candidates to fill in the following position:

Function	: Interpreter 1
Place of employment	: Gaza - Rafah
Occupation rate	: Full time
Type of Contract	: Temporary
Expected Starting Date	: ASAP

Main Tasks:

- **Translation services:** Provides accurate and effective interpretation services between medical staff, patients, and their families to facilitate clear communication regarding medical conditions, treatments, and procedures.
- **Document Translation:** Assists in the translation of medical documents, informational materials, and other relevant content to ensure that patients are well-informed about their treatment plans, medications, and follow-up care.
- **Patient Liaison:** Serves as a liaison between patients and medical staff, addressing concerns, answering questions, and providing emotional support. Ensures patients feel heard and understood during their healthcare journey.
- **Cultural Sensitivity:** Demonstrates cultural sensitivity and awareness, considering the diverse backgrounds and experiences of patients and their families. Helps bridge cultural gaps and facilitate understanding between ICRC staff and patients.
- **Community Outreach:** Engages with the local community to build trust and rapport. Facilitates community outreach initiatives and/or information sessions to various audience to raise awareness about the ICRC available healthcare services and resources.
- **Emergency Response:** Is prepared to respond to emergency situations, providing critical translation support during crises or when rapid communication is essential for patient care.



- **Collaboration:** Works closely with medical staff, social workers, and other support personnel to ensure effective communication and coordination of care. Collaborates with the healthcare team to address the unique needs of each patient.
- **Confidentiality:** Adheres to strict confidentiality protocols when handling sensitive medical information and personal details of patients.

Education and professional experience requirements:

- Excellent command of speaking, understanding, writing, and reading Arabic and English.
- University degree in English .
- Two years of professional experience.
- Previous experience as a translator or interpreter in a healthcare or humanitarian setting is preferred.
- Empathy and compassion in dealing with patients and their families.
- Strong communication and interpersonal skills.

Interested candidates fulfilling the above criteria should send the following:

- A detailed C.V. in English.
- Copy of the highest academic degree obtained and relevant work certificates.

Please send your application by email to jer_recruitment_services@icrc.org, indicating in the subject line: " Interpreter 1 – Application – Your name".

Deadline to send your application: April,25,2024.

In accordance with the Resolution No. 17, 2010 of the Gaza Ministry of Interior, applicants who have a running contract with a Ministry will not be selected.

Only shortlisted candidates will be contacted.