



ICRC

JORDAN: FACTS AND FIGURES

January – December 2016



OVERVIEW

Since the onset of the conflict in Syria in 2011, hundreds of thousands of people have taken refuge in Jordan. As of January 2017, the UNHCR had registered 655,732 refugees, 78.5% of whom live in host communities, while the rest are accommodated in refugee camps, mainly in Zaatari and Azraq. Meanwhile, tens of thousands of people remained stranded at the Hadalat and Rukban crossing points, in the berm area between Syria and Jordan.

Throughout 2016, the International Committee of the Red Cross (ICRC) in Jordan continued to respond to the needs of thousands of Syrian refugees and communities hosting them. During the first quarter of last year, it provided food and non-food assistance, as well as water, health care and restoring family links services to people stranded at the berm and in Ruwayshid transit site. When other humanitarian organizations started operating at the berm, the ICRC adjusted the scope of its programs: while maintaining health activities, it handed over the provision of food, non-food items and water to other organizations. However, with the closure of the border in June following a car bomb attack, the ICRC had to stop its medical programs at the berm, while it continued to assist Syrian nationals hosted in Ruwayshid transit site.

To ease the situation of vulnerable people in host communities, the ICRC, together with the Jordan Red Crescent Society (JRCS), delivered relief items to Syrians and Jordanians residing in five southern governorates. In Mafraq and Madaba governorates, it provided Syrian

families, mostly female-headed, with monthly cash assistance, to help them cover their daily expenses.

The ICRC also completed seven projects to upgrade the water infrastructure in selected areas in North Badia for the benefit of more than 220,000 Jordanians and Syrians, in collaboration with the Ministry of Water and Irrigation and the Yarmouk Water Company. In Zaatari and Azraq camps, it helped hundreds of Syrian refugees maintain contact with their families inside Syria and elsewhere.

In addition to its response to the Syrian refugee crisis, the ICRC continued to visit detainees and discuss bilaterally with the relevant authorities possible issues related to treatment and living conditions. It also promoted respect for International Humanitarian Law (IHL) among various sectors of the Jordanian society, including national authorities, armed and security forces, universities, the media and civil society institutions. On a regional level, the delegation in Jordan provided large-scale logistical and training services to other ICRC delegations in the Middle East region and beyond.

To ensure a meaningful humanitarian response, the ICRC coordinates its action with the relevant ministries and departments within the Jordanian government, other international and non-governmental organizations operating in Jordan, as well as partners of the International Red Cross and Red Crescent Movement.

EMERGENCY ASSISTANCE: FOOD AND OTHER ESSENTIAL ITEMS

- Distributed 1.1 million ready-to-eat meals, 19,000 World Food Program (WFP) food parcels, 26,500 WFP welcome meals, 1.1 million packets of high-energy biscuits, 37,500 kg of other food items (dates, tea and sugar), 32,400 sachets of plumpy sup, 13,500 pieces of winter clothes (burnouses, hats, socks, gloves and scarfs), 8,000 pairs of shoes, 14,000 blankets, 4,600 tarpaulins, 70,000 hygienic articles (sanitary pads, diapers, basins, soap, jerry cans and hygienic kits) and 5,900 kg of firewood to people stranded at the berm in Hadalat and Rukban.
- Distributed 536,000 ready-to-eat meals, 12,000 WFP welcome meals, 23,000 packets of biscuits, 4,400 humanitarian daily rations, 2,180 kg of dates, 19,000 sachets of plumpy sup, 174,000 hygienic articles (sanitary pads, diapers, soap, shampoo and hygienic kits), 1,270 pieces of winter clothes, 190 pairs of shoes, 3,900 blankets, 1,310 mattresses, 200 pillows and 360 sleeping bags to people stranded in Ruwayshid transit site.
- Together with the JRCs, provided 10,350 Syrian refugees, mostly female-headed households, living in Mafraq and Madaba governorates with monthly cash assistance.
- In cooperation with the JRCs, provided food parcels, hygienic kits and women winter coats to 16,000 Syrians and orphaned Jordanians residing in the governorates of Madaba, Karak, Tafleeh, Maan and Aqaba.
- Distributed 2,000 school kits to Jordanian and Syrian students in Ruwayshid.



Distribution of food and hygienic items to Syrians and Jordanians.

HEALTH CARE FOR THE WOUNDED AND SICK

- Offered medical screening to 28,000 Syrian refugees/asylum seekers and provided primary health care to 6,650 Syrians at the ICRC clinic in Raba'a Al Sarhan Registration Center in Mafraq.
- Provided 41,200 medical consultations to people at the berm in Hadalat and Rukban, as well as in Ruwayshid transit site.
- In cooperation with the JRCs, helped transfer 230 Syrian refugees by ambulance from Raba'a Al Sarhan Registration Center to other health facilities, among whom 182 were weapon wounded.
- Organized 24 first aid training sessions for 715 participants, including Syrian refugees in Zaatari camp and host communities, staff members from Ruwayshid hospital, medical staff members from Correctional and Rehabilitation Centers and JRCs volunteers.
- Organized 4 pre-hospital training courses in Irbid for 125 medical personnel from South Syria.
- Supported the hospital in Ruwayshid following the security incidents that took place at the Rukban berm by seconding a health team to the hospital to help treat and stabilize the wounded people, setting up of a triage tent in the hospital and donating medical supplies.
- Provided two dressing sets to the Karak public hospital and one set to the military hospital for the treatment of injured people following a security incident that took place in December.
- In cooperation with the Public Security Directorate and Ministry of Health, organized the third regional conference on health care in detention for 24 prison authority representatives and health care professionals working in prisons in ten Middle Eastern and North African countries.

VISITING DETAINEES

- Ensured an individual follow-up of 975 detainees during 41 visits to 16 places of detention.
- Exchanged 860 Red Cross messages containing family news, and 240 oral greetings (salamat) between detainees and their relatives in Jordan and elsewhere.

MINE RISK AWARENESS

Financially supported a program by the National Committee for Demining and Rehabilitation designed to raise awareness among Syrian refugees currently residing in northern Jordan about the risks posed by unexploded ordnances and other remnants of war.

PROVIDING CLEAN WATER AND UPGRADING WATER AND SANITARY WORKS

- Trucked more than 32,000 m³ of drinking water to the berm and the transit sites of Hadalat, Rukban, Bustana and Ruwayshid in the north-eastern border area.
- Constructed eight fixed shelter and sanitation facilities in Ruwayshid transit site, and provided maintenance, power supply and cleaning services for the shelters (fixed, prefabs and tents) and sanitation facilities there.
- In collaboration with the Ministry of Water and Irrigation and the Yarmouk Water Company, rehabilitated three water pumping stations:



Rehabilitation of Ramtha Al-Hudud pumping station in Irbid.

K124, Jubbayah in Mafraq governorate and Ramtha Al-Hudud in Irbid governorate, as well as more than 16 km of critical water transmission lines serving Rawdah Basmah, Al Nozah, Um Aljamel, Al Jobbaya and Al Saedyah in North Badia for the benefit of more than 220,000 Jordanians and Syrians.

- Trained 12 engineers and operators of the Yarmouk Water Company in operating and maintaining the water infrastructure. It also donated two excavators and two sub-pumps with control panels to the same company.



Um Salem, a beneficiary of the water projects in Al Saedyah village in Mafraq.

RESTORING CONTACT AMONG FAMILY MEMBERS

- With support from JRCS volunteers, provided 12,750 free-of-charge phone calls to Syrian refugees in Zaatari and Azraq camps, in order to help them re-establish and maintain contact with family members in Syria and elsewhere.
- Transmitted 4,300 “safe and well” messages from people at the berm in Rukban and Hadalat, as well as in Ruwayshid transit site, to family members in Jordan and elsewhere.
- Issued 850 travel documents to refugees granted resettlement in third countries.

WORKING IN PARTNERSHIP WITH THE JORDAN RED CRESCENT SOCIETY

- Boosted the capacity of the JRCS in the fields of economic security, first aid, restoring family links and promotion of humanitarian principles.
- Continued supporting the Vocational Training Center of the JRCS by funding the training of 286 vulnerable Syrian and Jordanian women in hairdressing, computer skills, sewing and basic first aid.
- Financially supported an organizational development consultant for a four-month period.
- Financially supported the JRCS's training center in Madaba to operate as an income generating facility.

PROMOTING INTERNATIONAL HUMANITARIAN LAW

- In partnership with the JRCS, organized the second Humanitarian Forum bringing together 120 actors from humanitarian organizations working with Syrian refugees and host communities in Jordan.
- Organized eight sessions on humanitarian action principles for 330 representatives of community-based organizations and Islamic charities working with Syrian refugees and host communities in the governorates of Amman, Mafraq, Ramtha and Irbid.
- Organized 4 IHL training courses for 88 members of non-State armed groups from South Syria.
- Organized sessions on relevant legal and normative frameworks for 2,300 personnel from the Jordan Armed Forces, police and gendarmerie prior to their deployment on UN- or NATO-led missions.
- Organized training sessions on the Law of Armed Conflict at the Royal Jordanian Command and Staff College for 100 officers representing 13 countries.
- In collaboration with the National Commission for the Implementation of IHL, organized IHL sessions for 1,200 law students, judges, diplomats, legal advisors from different government institutions, administrative governors from the Northern, Central and Southern regions in Jordan, Civil Defense general prosecutors and Ministry of Justice's personnel.

SUPPORT TO OTHER ICRC DELEGATIONS

The ICRC delegation in Jordan serves as a base for 20 regional experts who provide technical support in several areas of expertise, including protection, weapon contamination, water and habitat, security and risk management, learning and development, communications, ICT

and logistics. The experts advise or carry out activities primarily in nine delegations in the Middle East, in addition to African and Asian countries when required.

REGIONAL LOGISTICAL SUPPORT

Shipped 54,000 food parcels, 113,000 hygienic parcels, 1,3 million baby diapers, 260,000 blankets, 183,000 mattresses, 62,500 tarpaulins, 47,500 kitchen sets, 110 wheelchairs and 100 containers of medical supplies

from the Logistics Support Center in Amman to Syria, Lebanon, the Palestinian Occupied Territories, Iraq, Iran, Egypt, Kuwait, Yemen and Libya.



An ICRC convoy bringing water and relief items to the berm.

LEARNING AND DEVELOPMENT

The Regional Learning and Development unit based in Amman organized eight Staff Integration Programs, six Leading a Team courses, four Security and Safety in the Field courses, six Effective Presentation Techniques courses, 20 Working in the ICRC courses, two Working

Environment courses, two Personal Efficiency courses and four Humanitarian Leadership and Management School courses for a total of 940 ICRC staff members from 29 delegations across the Middle East, Europe, West Asia, North America and Libya.

MISSION

The International Committee of the Red Cross (ICRC) is an impartial, neutral and independent organization whose exclusively humanitarian mission is to protect the lives and dignity of victims of armed conflict and other situations of violence and to provide them with assistance. The ICRC also endeavors to prevent suffering by promoting and strengthening humanitarian law and

universal humanitarian principles. Established in 1863, the ICRC is at the origin of the Geneva Conventions and the International Red Cross and Red Crescent Movement. It directs and coordinates the international activities conducted by the Movement in armed conflicts and other situations of violence.



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The ICRC, which has been present in Jordan since 1967, celebrates this year 50 years of humanitarian action in the country.