



JORDAN: ICRC UPDATE

January - March 2017

OVERVIEW

With the Syrian conflict entering its seventh year, the International Committee of the Red Cross (ICRC) in Jordan is keeping up its efforts to assist Syrian refugees and communities hosting them, while providing logistical and training support to other delegations in the region.

Between January and March 2017, the ICRC, together with the Jordan Red Crescent Society (JRCS), delivered food and hygienic items to 18,000 Syrians and Jordanians residing in five southern governorates. In Mafrq and Madaba governorates, it provided monthly cash assistance to 9,785 Syrian refugees to help them cover their daily expenses.

Meanwhile, the ICRC is working with the Ministry of Water and Irrigation and the Yarmouk Water Company to identify new water systems in need of rehabilitation in Mafrq and Irbid governorates. These projects will benefit local communities hosting Syrians.

Since the closure of the border in June 2016, more than 350 people in transit from Rukban or Hadalat had been stranded in the Ruwayshid transit site. The ICRC provided them with food and non-food assistance, as well as water, health care and restoring family links services. Early March 2017, the Jordanian authorities transferred all of them to other facilities for screening and possible admittance. As the transit site remained empty, the ICRC discontinued its assistance. This and all similar transit sites that the ICRC helped establish along the northeastern border since 2013 will be handed-over to the relevant Jordanian authorities.

FACTS AND FIGURES

JORDAN OPERATIONS

WATER AND SANITATION

- Completed the rehabilitation works in Foarah and Bushra water pumping stations in Irbid governorate, for the benefit of more than 100,000 Jordanians and Syrians.
- Trucked 690 m³ of drinking water to the Ruwayshid transit site and provided maintenance, power supply and cleaning services for the shelters and sanitation facilities there.

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EMERGENCY AID

- In cooperation with the JRCS, provided food and hygienic parcels to 15,600 Syrian refugees and 2,360 Jordanians residing in the governorates of Madaba, Karak, Tafileh, Maan and Aqaba.
- Provided 60,000 ready-to-eat meals, hygienic items, winter clothes and shoes to people stranded in the

Ruwayshid transit site, with support from JRCS volunteers.

- Together with the JRCS, provided 9,785 Syrian refugees, mostly female-headed households, living in Mafraq and Madaba governorates with monthly cash assistance.

HEALTH CARE

- Offered medical screening to 490 Syrian refugees/asylum seekers and provided primary health care to 137 Syrians at the ICRC clinic in Raba'a Al Sarhan Registration Center in Mafraq.
- Provided 1,280 medical consultations to people stranded in the Ruwayshid transit site.
- Facilitated the transfer of 109 medical cases from the Ruwayshid transit site to the Ruwayshid

hospital for urgent medical follow up.

- As part of the support provided to the Ruwayshid hospital, the ICRC installed a caravan with a four-bed capacity as a back-up emergency room, and provided medical equipment and materials.
- Organized five first aid training courses for 140 JRCS volunteers in the governorates of Mafraq, Madaba, Irbid, Karak and Amman.

ICRC SUPPORTS RUWAYSHID HOSPITAL IN RESPONDING TO MEDICAL EMERGENCIES



Work in progress on updating the emergency room in Ruwayshid hospital, with support from JRCS volunteers.

As part of its efforts to improve the medical assistance provided to the wounded and sick people received in the Ruwayshid hospital, the ICRC has started updating the emergency room's medical furniture and equipment. It installed a caravan with a 4-bed capacity and provided medical equipment, including defibrillation and cardioversion (DC) machine, electrocardiography (ECG) machine and monitor to

enable the hospital to respond to medical emergencies.

The ICRC will also reorganize the hospital's pharmacy and provide some dressing sets. At a later stage, the ICRC teams will be engaged in providing the staff members at Ruwayshid hospital with training on advanced first aid, basic life support and pre-hospital care.

RESTORING CONTACT AMONG FAMILY

MEMBERS

With support from JRCS volunteers, provided 3,400 free-of-charge phone calls to Syrian refugees in Zaatari and Azraq camps in order to help them re-establish and maintain contact with family members in Syria and elsewhere.

VISITING DETAINEES

- Individually followed-up of 521 detainees during 17 visits to 14 detention places.
- Exchanged 268 Red Cross messages containing family news and 41 oral greetings (salamat) between detainees and their relatives in Jordan and elsewhere.

PROMOTING INTERNATIONAL HUMANITARIAN LAW (IHL)

- Organized two dissemination sessions about the ICRC and the International Red Cross and Red Crescent Movement, IHL basics, humanitarian action and guiding principles for 90 representatives of Islamic charities and community-based organizations working with Syrian refugees and host communities in the governorates of Zarqa and Aqaba.
- Organized training sessions on relevant legal and

MINE RISK AWARENESS

Financially supported a program by the National Committee for Demining and Rehabilitation designed to raise awareness among Syrian refugees currently residing in northern Jordan about the risks posed by unexploded ordnances and other remnants of war.



School students attending a mine risk awareness session.

normative frameworks for 470 personnel from the Jordan Armed Forces, police and gendarmerie. In addition, 52 police and gendarmerie officers took part in refresher training on IHL prior to their deployment on UN- or NATO-led missions.

- Organized training sessions on the Law of Armed Conflict at the Royal Jordanian Command and Staff College for 120 officers representing 17 countries.

SUPPORT TO OTHER ICRC DELEGATIONS

REGIONAL LOGISTICAL SUPPORT

The ICRC shipped from the Logistics Support Center (LSC) in Amman 190,000 food parcels, 409,600 diapers, 85,500 mattresses, 257 wheelchairs to Syria, Lebanon and Libya, in addition to 10 containers of medical supplies to Syria and 8 containers to Yemen.

In particular, in order to support the extension of the ICRC activities in Yemen, the LSC established in March a regular pipeline of medical supplies to Yemen. Approximately 35 metric tons of medical goods are transported on a monthly basis by air from Jordan.

LEARNING AND DEVELOPMENT

The Regional Learning and Development unit based in Amman organized two "Staff Integration Programs", three "Leading a Team" courses, one "Humanitarian Leadership and Management School" course, three "Effective Presentation Techniques" courses, two "Safety and Security in the Field" courses, three "Working in the ICRC" courses and two "Personal Efficiency" courses for 245 ICRC staff members from 20 delegations across the Middle East, Europe, West Asia, North America and Libya. The courses were organized in Jordan, Ukraine and Syria.



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INTERNATIONAL COMMITTEE OF THE RED CROSS - JORDAN

AMMAN DELEGATION AMM_AMMAN@ICRC.ORG

T+9626 460 4300 Visit us at: www.icrc.org