

JORDAN

FACTS AND FIGURES

January - December 2018



OVERVIEW

In 2018, the International Committee of the Red Cross (ICRC) in Jordan continued to support vulnerable host communities and Syrian refugees alike, by providing assistance and strengthening their self-sufficiency and resilience in a sustainable manner, through livelihood and water infrastructure projects.

In the reporting period, the ICRC carried out a wide range of activities, in some cases in partnership with the Jordan Red Crescent Society (JRCS). These activities include: restoring family links, visiting detainees, helping families of missing persons, promoting respect for international humanitarian law (IHL) and supporting health care providers and other relevant institutions to increase their capacity to respond to emergencies.

On a regional level, the delegation in Jordan provided large-scale logistical and training support to the other ICRC delegations in the Middle East. In close collaboration with the Amman-based Regional Affairs Team, the delegation also provided expertise on key issues to the delegations in the region.

2018 IN NUMBERS



31,000 people received food and hygiene items or cash grants



186,000 people benefited from the ICRC water projects



15,136 phone calls facilitated for Syrian refugees to maintain contact with their families



1,202 detainees followed-up individually during 58 visits to 21 places of detention



1,615 members of armed and security forces, national authorities, academia, media and Islamic circles participated in sessions/events on IHL



900 health staff members received specialized health training

ECONOMIC SECURITY

To help Syrian refugees and local communities cover their basic needs, the ICRC, in cooperation with the JRCS:

- Conducted four distributions of food parcels and hygiene kits to 22,315 Syrians and Jordanians in the governorates of Madaba, Karak, Tafileh, Maan and Aqaba.
- Provided monthly cash assistance to 8,177 Syrian refugees – mainly female-headed households – in Mafraq Governorate.
- Launched 95 microeconomic initiatives¹ in favor of 514 Syrian refugees.
- Supported the JRCS to organize a training course on economic security for 20 volunteers.

VOICES FROM THE FIELD

It is never easy to start anew, but I will stand on my feet again and succeed. We used to rely mostly on loans, but thank God, this grant has relieved our pressures enormously.

Morhaf, a beneficiary of the microeconomic initiatives program in Mafraq Governorate.



Morhaf, a beneficiary of the microeconomic initiatives program in Mafraq Governorate

WATER AND HABITAT

To improve access to clean water for Syrian refugees and local communities, the ICRC, in collaboration with the Ministry of Water and Irrigation, the Yarmouk Water Company and Maan Water Administration:

- Rehabilitated Mukiftah water transmission line and Beshriyyeh water reservoir in Mafraq Governorate and constructed Harema, Malka, Seveen and Kofor Asad pumping stations in Irbid Governorate and Al-Tahooneh water reservoir in Maan Governorate, for the collective benefit of more than 186,000 people.
- Trained 17 engineers and operators from the Yarmouk Water Company on operating and maintaining Malka and Harema pumping stations in Irbid Governorate.
- Provided the Yarmouk Water Company with tools and equipment to detect and repair water leaks, in addition to lifting equipment for gas cylinders for water disinfection.
- Rehabilitated a water tanker filling point in Beshriyyeh in Mafraq Governorate that provides water to livestock, a main source of livelihood for more than 12,000 Syrian refugees and members of the local community.

VOICES FROM THE FIELD

We value the partnership with the ICRC and their continued support to the water authorities in Jordan. Through the jointly-implemented water projects, thousands of Jordanians and Syrians have had improved access to water in terms of quantity and quality.

Eng. Iyad Dahiyat, Secretary General of the Water Authority/ Ministry of Water and Irrigation, during the inauguration of Harema water pumping station in Irbid Governorate.



Inauguration of Harema water pumping station in Irbid Governorate

1. Microeconomic initiatives are a form of sustainable assistance through small income-generating projects. Productive grants are generally divided into three categories: agriculture, trade and crafts.

HEALTH CARE



As part of its efforts to support the health care system in Jordan, the ICRC:

- Provided medical equipment to six emergency departments in Maan Hospital, Ruwayshid Hospital, Zarqa Hospital, Northern Badia Hospital, Prince Zeid Bin Al-Hussein Hospital in Tafileh and Prince Ali Bin Al Hussein Hospital in Karak, which collectively received 553,800 patients in 2018.
- Organized 17 training courses on first aid and pre-hospital care, basic life support, mass casualty incident management and advanced cardiac life support for 873 members of the Ministry of Health, the General Directorate of Civil Defence and the Royal Medical Services.
- Organized a training course on emergency room trauma care for 27 members of the Ministry of Health and the Royal Medical Services.
- Sponsored the participation of three health staff in the Health Emergencies in Large Populations (HELP) course in Johns Hopkins University, USA, and supported three health staff to obtain a diploma in the Clinical Management of Weapon-Wounded Patients in Lebanon.
- Supported the treatment of 20 weapon-wounded admitted from Syria.
- Supported the JRCS to organize four training courses and one Training of Trainers (ToT) course on first aid for 107 volunteers.
- Supported 101 people through the physical rehabilitation program.
- Provided mentoring and practical training to 11 members of the Orthotics and Prosthetics Department at the University of Jordan.
- Signed a memorandum of understanding with the Public Security Directorate and the Ministry of Health to improve health care services in Juwaida (women) and Swaqa Correctional and Rehabilitation Centers and Al Bashir Hospital Detention Ward.
- Rehabilitated the female section in Al Bashir Hospital Detention Ward.
- Conducted 42 visits to 19 places of detention to assess the quality of health care services.
- Sponsored the participation of four governmental representatives in the health in detention course in Basel University, Switzerland.
- Conducted a health care in detention workshop for 25 representatives from the Ministry of Health and the Correctional and Rehabilitation Centers Department.

VOICES FROM THE FIELD

The training helped us improve the coordination among the various health care providers during the different stages of the emergency response, including pre-hospital, hospital and post-hospital.

Fahim Kraishan, Head of the radiology (X-Ray) Department at Maan Hospital, during the mass casualty incident management training in Maan Governorate.

RESTORING FAMILY LINKS

To help families restore/ maintain contact with their relatives, the ICRC:

- Facilitated 15,136 phone calls for Syrian refugees in Zaatari, Azraq and the Emirati-Jordanian camps to help them maintain contact with family members in Syria and

elsewhere, in cooperation with the JRCS.

- Issued travel documents to 14 foreigners, upon the request of the UNHCR and certain embassies.
- Supported the JRCS to organize a workshop on restoring family links for 15 volunteers.



Syrian refugees make calls to their families from the ICRC tracing office in Azraq camp

ENSURING RESPECT FOR THE LIFE AND DIGNITY OF PEOPLE DEPRIVED OF THEIR LIBERTY

To help improve detainees' treatment and living conditions, the ICRC:

- Ensured an individual follow up of 1,202 detainees during 58 visits to 21 places of detention.
- Exchanged 728 Red Cross Messages and oral greetings (safe & well messages) between detainees and their relatives in Jordan and elsewhere.
- Provided 15 released detainees or their families with attestations of detention.
- Notified relevant embassies of the detention of 236 foreigners, as well as 111 foreign detainees to the UNHCR.
- Referred the cases of 168 detainees to legal aid organizations.

- Conducted 27 sessions on the ICRC's work in places of detention, the United Nations Standard Minimum Rules for the Treatment of Prisoners (the Mandela Rules) and other standards for staff of the Correctional and Rehabilitation Centers Department.
- Held a working meeting with representatives from the Ministry of Justice on alternatives to detention.
- Hosted the third multi-sectorial discussion on the detention of female domestic migrant workers, with the participation of 40 representatives from the government, non-governmental organizations and concerned embassies.

VOICES FROM THE FIELD

Protection is no longer the exclusive domain of humanitarian organizations. The current humanitarian situation in the Middle East continues to call for concerted and coordinated efforts from all actors involved in protection work.

Mr Jürg Montani, Head of the ICRC Delegation in Jordan, during the launching of the Professional Standards for Protection Work.



Launch of the Professional Standards for Protection Work in Amman

PROVIDING SUPPORT TO FAMILIES OF MISSING PERSONS

To help families of persons who went missing in Syria, the ICRC conducted a multidisciplinary assessment in 11 governorates and in Zaatari and Azraq camps. The assessment supported the ICRC in identifying the needs of the families of missing persons, which will be addressed directly or indirectly through referral mechanisms. It included:

- 30 direct interviews with 30 families counting 67 missing relatives.
- Three mental health and psychosocial support focus groups with 28 family members sharing 23 missing relatives.
- Four economic security focus groups with 65 family members reporting 49 missing relatives.

PROMOTION OF INTERNATIONAL HUMANITARIAN LAW

To promote respect for IHL and humanitarian principles, the ICRC:

- Conducted sessions on the Law of Armed Conflict for 709 officers from the Jordan Armed Forces.
- Conducted sessions on International Human Rights Law and international policing standards for 324 officers from the Public Security Directorate, the General Directorate of Gendarmerie Forces and the General Directorate of Civil Defence.
- Held two seminars about IHL and Islam for 250 Islamic Law professors and students from Mutah and Zarqa Universities.
- Held sessions about humanitarian principles for 220 representatives of Islamic charities in the governorates of Amman, Irbid and Mafraq.
- Held two seminars on IHL for 65 diplomatic attachés at the Ministry of Foreign Affairs, in

cooperation with the National Commission for the Implementation of IHL (NCIHL).

- Organized an IHL workshop for 25 journalists, in collaboration with the NCIHL and the Jordan Press Association.
- Organized a seminar on the International Red Cross and Red Crescent Movement jointly with the JRCs for 15 journalists.
- Organized jointly with the NCIHL the fourth national moot court competition on IHL and International Criminal Law with the participation of 10 universities.
- Sponsored the participation of eight professors from law and Sharia faculties and one representative from the Ministry of Foreign Affairs in regional training courses on IHL.
- Supported the integration of an IHL module in the military science curriculum following an initiative led by the NCIHL.



An IHL seminar for diplomatic attachés held at the Ministry of Foreign Affairs

WORKING IN PARTNERSHIP WITH THE JORDAN RED CRESCENT SOCIETY

As part of its efforts to support the JRCS, the ICRC:

- Facilitated a safer access framework assessment and planning workshop² for 30 JRCS participants.
- Facilitated a Red Crescent Action Team Training for 25 JRCS participants- supported by the Egyptian Red Crescent Society- to increase the JRCS capacity to respond to emergencies.
- Supported the JRCS's Vocational Training Center by funding the training of 310 Syrian and Jordanian women in hairdressing, cooking, sewing and computer skills.
- Financially supported the salaries of 11 JRCS staff who contribute to the daily running of

activities implemented in partnership with the ICRC.



Distribution of food and hygiene items to Jordanian and Syrian families in Karak Governorate

REGIONAL LOGISTICAL SUPPORT

The ICRC shipped by road, sea and air the following items from the Logistics Support Center in Amman to Syria, Iraq, Libya, Yemen and the Palestinian Occupied Territories:

- 109,473 food parcels, 67,885 hygiene parcels and 401,372 non-food items (i.e. blankets, mattresses, kitchen sets and tarpaulins).
- 2,840 metric tons of medical supplies.

REGIONAL EVENTS HELD IN AMMAN

- In June 2018: The regional launch of the third edition of the "Professional Standards for Protection Work" with the participation of humanitarian organizations and relevant actors.
- In September 2018: The regional seminar on health care in detention with the participation of 44 prison directors and health care practitioners from 11 countries.

2. Safer access is a framework that aims to help National Red Cross and Red Crescent Societies increase their capacities and preparedness to respond safely and effectively to humanitarian needs in sensitive and insecure contexts, including armed conflict and internal disturbances and tensions.

We help people around the world affected by armed conflict and other situations of violence, doing everything we can to protect their dignity and relieve their suffering, often with our Red Cross and Red Crescent partners. We also seek to prevent hardship by promoting and strengthening humanitarian law and championing universal humanitarian principles.

People know they can count on us to carry out a range of life-saving activities in conflict zones and to work closely with the communities there to understand and meet their needs. Our experience and expertise enable us to respond quickly, effectively and without taking sides.

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