



ICRC'S CENTRAL TRACING AGENCY BUREAU FOR THE INTERNATIONAL ARMED CONFLICT BETWEEN THE RUSSIAN FEDERATION AND UKRAINE

* FIGURES AS OF THE END OF JULY 2025



146,000 missing people,

military and civilians, searched for by families who have contacted the ICRC



14,400 families

informed on the fate or whereabouts of their missing loved ones



19,500 personal messages

exchanged directly between prisoners of war and their families (Red Cross and Red Crescent messages and oral messages)



50 Red Cross and Red Crescent Societies and 28 ICRC delegations

working together to bring news to families looking for their loved ones The Central Tracing Agency (CTA) Bureau for the International Armed Conflict between the Russian Federation and Ukraine was activated in March 2022 to help prevent disappearances and alleviate the suffering of families who remain without news of their loved ones, either because they have fallen in the hands of the enemy, have been killed or because they fled their homes and have lost contact.

Acting as a neutral intermediary between the parties to the armed conflict, the bureau collects, analyzes, centralizes and transmits information on the fate and whereabouts of military personnel and civilians who have gone missing or have been separated from their families. It strives to ensure they are accounted for and retain family links.

Based in Geneva, the CTA Bureau works closely with Red Cross and Red Crescent partners around the world to support families looking for news about their missing or separated relatives. The ICRC remains committed to do all it can to provide them with information about their loved ones.