



LOOKING FOR A MISSING FAMILY MEMBER?

If you have a missing family member and you are returning To Syria:



To register your search request, please visit or contact the **nearest International Committee of the Red Cross Office** upon your arrival in Syria (from Sunday to Thursday, 9am to 4pm).



ICRC

If you have already opened a search request in Jordan and you are returning to Syria:



- Contact the ICRC office in Jordan at the following ICRC Jordan hotline number **+962 (0)65901999** (from Sunday to Thursday, 1pm to 4pm) to inform us that you are leaving the country, in order to update the file of the missing person.
- If you wish to keep the request open in Jordan, kindly designate a family member as a main contact person in Jordan who will follow up on the search request.
- If you wish to close the ICRC missing file in Jordan and re-open it in Syria, please contact one of our offices (from Sunday to Thursday, 9am to 4pm) upon your arrival in Syria to provide us with your updated contact details.

Your contact details help us stay in touch and keep you informed throughout the ongoing search efforts.

Please note that the search for missing persons is often a long process.

All personal data shared by families of missing will be treated by ICRC with confidentiality and in line with the ICRC Data Protection policy.

The ICRC helps people around the world affected by armed conflict and other violence, doing everything it can to protect their lives and dignity and to relieve their suffering, often with its Red Cross and Red Crescent partners. The organization also seeks to prevent hardship by promoting and strengthening humanitarian law and championing universal humanitarian principles.

Protection of Family Links “PFL” is one of the most important activities ICRC undertakes during armed conflicts. It consists of looking for the missing persons, Reestablishing and maintaining Family Links as well as reuniting family members.

Damascus Office:

Malki, Al-Bizem Avenue, Mohamad
Al-Bizem Street, opposite of the Russian
Church
For Appointments: 0936003113
For Follow-up: 01133806004

Aleppo Office:

King Faissal Road, Facing Georges Salem
Church
Tel: 0930038337 / 0212214700

Homs Office:

Al-Hamra, Al Shabiba Roundabout –
the street next to Tamara Pharmacy
(Al-Arsouzi Street)
Tel: 0936033624 / 0312233322

ICRC Syria Hotline Number:

Tel: 0936033628

ICRC Syria E-mail address:

dam_tracing_services@icrc.org



ICRC