



# JORDAN: ICRC UPDATE

July - September 2016

## OVERVIEW

As the border with Syria remains closed after a suicide car bomb attack on June 21 in Rukban, tens of thousands of stranded asylum seekers are in need of urgent assistance in the berm area. The vast majority are women, children and the elderly who have been stranded for months in extremely harsh conditions.

At the beginning of 2016, other humanitarian organisations started operating at the berm. As a consequence, the ICRC adjusted the scope of its programmes: while maintaining health activities, it handed over the provision of food and water assistance to other actors. Following the June car bomb attack, humanitarian operations at the berm were put on hold, with the exception of the provision of water. In July, after having carefully assessed the situation, the ICRC informed the authorities and humanitarian organisations that it would not take part to a possible resumption of the activities at the berm.

Nevertheless, the ICRC continued to provide food and non-food assistance, as well as water, health care and restoring family links services, to more than 350 asylum seekers who have been accommodated at the ICRC-supported transit site in Ruwayshid since before the closure of the border at the end of June.

In host communities, the ICRC carried out a range of activities aimed at alleviating some of the humanitarian consequences suffered by Syrian refugees and their host communities. In northern Jordan, it started the rehabilitation of more than 15 km of critical water transmission lines in Mafrqa governorate and three water pumping stations in Irbid governorate for the benefit of 280,000 people, in collaboration with the Ministry of Water and Irrigation and the Yarmouk Water Company.

It delivered food and hygienic parcels to 2,700 Syrian and Jordanian families residing in four southern governorates, in cooperation with the Jordan Red Crescent Society (JRCS).

## FACTS AND FIGURES

### JORDAN OPERATIONS

#### EMERGENCY AID

- Distributed 110,000 ready-to-eat meals, 5,700 World Food Programme meals, 4,400 humanitarian daily rations, 8,500 sachets of plumpy sup, 1,800 sanitary pads, 17,000 diapers and 1,000 hygienic parcels to the asylum seekers in Ruwayshid transit site.

#### VISITING DETAINEES

- Carried out seven visits in 11 detention places and monitored individually 208 detainees.
- Exchanged 135 Red Cross messages containing family news and 80 oral greetings (salamat) between detainees and their relatives.

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## WATER AND SANITATION

- Started the rehabilitation of more than 15 km of critical water transmission lines in Jubbaya, Al Saedyah and Rawdat Basma in Mafraq governorate, and three water pumping stations in Foarah, Bushra and Ramtha Al-Hudud in Irbid governorate.
- Trucked 2,250 m<sup>3</sup> of drinking water to Ruwayshid transit site and provided maintenance, power supply and cleaning services for the shelter caravans, tents and sanitation facilities there. It also constructed eight fixed shelters and sanitation facilities at the same site.



Work in progress on the rehabilitation of water transmission lines in North Badia.

## WORKING IN PARTNERSHIP WITH THE JRCS



The ICRC and the JRCS distribute cash machine cards to Syrian families in Mafraq.

- Provided monthly cash assistance to 3,000 Syrian families living in host communities in Mafraq and Madaba governorates, the majority of whom are female-headed households.
- Provided food and hygienic parcels to 2,700 vulnerable Syrian and Jordanian families residing in the governorates of Madaba, Karak, Maan and Aqaba.
- Distributed 2,000 school kits to Jordanian and Syrian students in Ruwayshid.
- Helped transfer eight Syrian refugees by ambulance from the Raba'a Al Sarhan Registration Centre to health facilities.
- Organized one training-of-trainers course on first aid for 25 JRCS volunteers.

## HEALTH CARE

- Medically screened 400 Syrian refugees and provided primary health care to 100 at the ICRC clinic in Raba'a Al Sarhan Registration Centre in Mafraq.
- Provided 2,150 medical and antenatal consultations to the asylum seekers in Ruwayshid transit site.

## RESTORING CONTACT AMONG FAMILY MEMBERS

- With support from JRCS volunteers, provided 2,700 free-of-charge phone calls to Syrian refugees in Zaatari and Azraq camps in order to help them re-establish and maintain contact with family members in Syria and elsewhere.
- Transmitted 370 "safe and well" messages from asylum seekers in Ruwayshid transit site to family members in Jordan and elsewhere.

## PROMOTING INTERNATIONAL HUMANITARIAN LAW (IHL)

- Around 430 personnel from the Jordan Armed Forces, police and gendarmerie participated in ICRC-conducted courses or presentations on IHL, or took part in refresher training on IHL prior to their deployment on UN- or NATO-led missions.
- Organized two workshops on humanitarian action principles for 130 actors from local and community-based organizations working with Syrian refugees and host communities in the governorates of Mafraq and Irbid.
- Organized an IHL roundtable in Amman for 35 Civil Defense general prosecutors and Ministry of Justice's personnel, in collaboration with the National Commission for the Implementation of International Humanitarian Law.



## SUPPORT TO OTHER ICRC DELEGATIONS

### REGIONAL LOGISTICAL SUPPORT

The Logistics Support Centre in Amman provides a range of services to the ICRC operations, such as purchase, supply and storage of goods (food, non-food, medical), as well as transport solutions via road, sea and air. The services are primarily offered to nine delegations in the Middle East, but are extended to African and Asian delegations when required.

- The Logistics Support Centre shipped 36,000 blankets, 8,000 buckets, 207,000 diapers, 12,000 hygienic parcels, 66,000 mattresses, 11,000 tarpaulins, 76 wheelchairs and 36 containers of medical supplies to Syria, Lebanon, the Occupied Territories, Iraq, Iran, Egypt, Kuwait, Yemen and Libya.



Assembling of food parcels to be dispatched to Syria from the Logistics Support Centre.

### LEARNING AND DEVELOPMENT

The Amman-based Regional Learning and Development Unit organized the following courses for participants from Europe, West Asia, the Middle East, Libya and the USA:

- Three 10-day "Staff Integration Programmes" in Amman for 86 participants.
- Two 4-day "Leading a Team" courses in Amman for 38 participants.
- One 5-day "Humanitarian Leadership and Management School" (HLMS) course in Amman for 17 participants.
- One 3-day "Effective Presentation Techniques" course in Amman for nine participants.
- One "Safety and Security in the Field" course in Djibouti for 22 staff members based in Yemen.
- One "Working in the ICRC Environment" course in Ukraine for 22 participants.

### VITAL MEDICAL AID SHIPPED TO YEMEN FROM JORDAN



Arrival of the ICRC-chartered plane carrying shipments of insulin in Sana'a.

As part of its efforts to improve the quality of life for people suffering from diabetes in Yemen, a plane chartered by the ICRC carrying 130,000 vials of insulin was sent to Sana'a from Amman in August. Another shipment of 70,000 vials of insulin arrived by boat in Aden which was distributed in southern parts of the country.

The insulin cargo complements other efforts the ICRC is undertaking to address some of the severe shortages of medical supplies in the country.



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