



JORDAN: ICRC UPDATE

October – December 2016

OVERVIEW

In the context of the ICRC's regional response to the Syrian conflict, the ICRC in Jordan continued to respond to the needs of thousands of Syrian refugees and communities hosting them, while providing large-scale logistical and training services to other ICRC delegations in the region and beyond.

Between October and December 2016, the ICRC continued to provide food and non-food assistance, as well as water, health care and restoring family links services, to some 360 asylum seekers who have been stranded in the Ruwayshid transit site since June 2016.

In host communities, the ICRC, in collaboration with the Ministry of Water and Irrigation and the Yarmouk Water Company, completed seven projects for the rehabilitation of critical water infrastructures in Mafraq and Irbid governorates for the benefit of more than 220,000 Jordanians and Syrians.

Aiming at implementing sustainable interventions in the water sector over the next two years, the ICRC in December signed a new Memorandum of Understanding with the Ministry of Water and Irrigation to expand the scope of its program designed to improve critical water supply infrastructures in host communities.

To ease the situation of vulnerable people in host communities, especially with the arrival of winter, the ICRC, in collaboration with the Jordan Red Crescent Society (JRCS), delivered food and hygienic parcels as well as winter clothes to more than 3,000 Syrian and Jordanian families residing in five southern governorates, and provided 2,800 Syrian families, mostly female-headed, with monthly cash assistance.

FACTS AND FIGURES

JORDAN OPERATIONS

WATER AND SANITATION

- Completed the rehabilitation of 15 km of critical water transmission lines in Jubbaya, Al Saedyah and Rawdat Basma areas in Mafraq governorate, and Ramtha Al-Hudud water pumping station in Irbid governorate.
- Trucked 1,340 m³ of drinking water to Ruwayshid transit site and provided maintenance, power supply and cleaning services for the shelters (fixed, prefabs and tents) and sanitation facilities there.

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EMERGENCY AID

- Distributed 98,200 ready-to-eat meals, 1,170 kg of dates, 5,880 World Food Programme meals, 18,260 packets of biscuits, 10,340 sachets of plumpy sup, 22,075 pieces of hygienic articles, 1,270 pieces of winter clothes, 190 pairs of shoes, 1,330 blankets, 240 mattresses, 200 pillows and 360 sleeping bags to the asylum seekers in Ruwayshid transit site.
- Together with the JRCS, provided monthly cash assistance to 2,800 Syrian families living in host communities in Mafrqa and Madaba governorates,

HEALTH CARE

- Offered medical screening to 300 Syrian refugees/asylum seekers and provided primary health care to 100 Syrians at the ICRC clinic in Raba'a Al Sarhan Registration Centre in Mafrqa.
- Provided 2,100 dental, antenatal and other medical consultations to the asylum seekers stranded in Ruwayshid transit site.
- Organized first aid training for 15 staff members from Ruwayshid hospital, advanced first aid training

the majority of whom are female-headed households.

- Together with the JRCS, provided 3,100 food and hygienic parcels as well as 4,750 women winter coats to 2,815 Syrian families and 285 Jordanian families with orphans residing in the governorates of Madaba, Karak, Tafileh, Maan and Aqaba.
- Distributed school kits to 115 Jordanian and Syrian students in Ruwayshid with support from JRCS volunteers.

for 25 medical staff members from Correctional and Rehabilitation Centres and pre-hospital training for 35 medical personnel from South Syria.

- In cooperation with the JRCS, helped transfer eight Syrian refugees by ambulance from the Raba'a Al Sarhan Registration Centre to other health facilities.
- Provided two medical dressing kits to the Karak public hospital and one to the military hospital, following the events that took place on December 18.

RESTORING CONTACT AMONG FAMILY MEMBERS

- With support from JRCS volunteers, provided 3,100 free-of-charge phone calls to Syrian refugees in Zaatari and Azraq camps, in order to help them re-establish and maintain contact with family members in Syria and elsewhere.
- Transmitted 120 "safe and well" messages from asylum seekers in Ruwayshid transit site to family members in Jordan and elsewhere.

PROMOTING INTERNATIONAL HUMANITARIAN LAW (IHL)

- 510 personnel from the Jordan Armed Forces, police and gendarmerie participated in ICRC-conducted courses or presentations on relevant legal and normative frameworks, or took part in refresher trainings prior to their deployment on UN- or NATO-led missions.
- 190 law students, judges and diplomats took part in IHL sessions organized in collaboration with the National Commission for the Implementation of IHL.
- In partnership with the JRCS, organized the second Humanitarian Forum bringing together 120 actors from local, regional and international humanitarian organizations working with Syrian refugees and host communities in Jordan.
- Organized an IHL training course for 25 members of non-State armed groups from South Syria.



A Syrian refugee at the ICRC tracing office in Azraq camp calls her family.

VISITING DETAINEES

- Carried out 11 visits in eight detention places and monitored individually 327 detainees.
- Exchanged 250 Red Cross messages containing family news and 45 oral greetings (salamat) between detainees and their relatives.

HONG KONG RED CROSS LAUNCHES CAMPAIGN IN SUPPORT OF SYRIAN REFUGEES



Hong Kong Red Cross members visit a beneficiary of the cash assistance program in Mafraq.

As part of an awareness and fundraising campaign launched in Hong Kong for the ICRC operations in response to the Syrian conflict, eight staff members and volunteers from the Hong Kong Red Cross visited the ICRC delegation in Jordan in December. During the four-day field visit, the group was provided with a first-hand overview of the humanitarian situation in Jordan and how the ICRC and the JRCS are helping refugees and host communities affected by the Syrian conflict.



Hong Kong Red Cross members get an update on the ICRC's work in Mafraq during a visit to the sub-delegation.

In Mafraq governorate, the group met with beneficiaries of the ICRC's water and habitat, economic security programs, and discussed their living conditions and the difficulties they face. At Zaatari camp, they received an update on how the ICRC and the JRCS help Syrian refugees restore contact with relatives in Syria and elsewhere.

The trip concluded with a visit to the ICRC's Logistics Support Centre located on the outskirts of Amman.

SUPPORT TO OTHER ICRC DELEGATIONS

REGIONAL LOGISTICAL SUPPORT

A total of 53,700 food parcels, 13,065 hygienic parcels, 37,600 baby diapers, 38,540 blankets, 11,740 buckets, 9,280 jerry cans, 12,400 kitchen sets, 22,900 tarpaulins, 50,060 mattresses and 40 containers of medical supplies were shipped to Syria, Lebanon, the Palestinian Occupied Territories, Iraq, Iran, Egypt, Kuwait, Yemen and Libya from the Logistics Support Centre in Amman.

WEAPON CONTAMINATION

The Regional Weapon Contamination Adviser based in Jordan undertook a 10-day mission to Iran in November, along with a colleague from the Chemical, Biological, Radiological and Nuclear (CBRN) unit in Geneva. They worked with the Iranian Red Crescent Society (IRCS) to help them develop their plans on how to respond to a CBRN incident. He conducted the first training of master risk education trainers in the IRCS.

The adviser also extended support as a planner and facilitator to the pilot workshop "Conduct of hostilities, protection of civilian population, explosive weapons in populated areas" which was organized in Amman during 13-15 of November for 23 ICRC staff members.

LEARNING AND DEVELOPMENT

The Amman-based Regional Learning and Development Unit organized the following courses for participants from Europe, West Asia, the Middle East, Libya and the USA:

- Three 10-day "Staff Integration" programmes in Amman for 87 participants.
- Four 4-day "Leading a Team" courses: three in Amman for 51 participants and one in Djibouti for 18 participants from the Yemen delegation.
- One 5-day "Humanitarian Leadership and Management School" course for 30 participants.
- Two 3-day "Effective Presentation Techniques" courses in Amman for seven participants and in Damascus for six participants.
- Two 3-day "Safety and Security in the Field" courses in Damascus for 36 participants from the Syria delegation.
- Six 3-day "Working in the ICRC" courses: one in Damascus for 23 participants, one in Tartous, Syria, for 24 participants, two in Belgrade for 18 participants, one in Barda, Azerbaijan, for 8 participants and one in Stepanakert, Nagorno-Karabakh Republic, for 22 participants.
- Four 2-day "Personal Efficiency" courses: two in Damascus for 30 participants and two in Tbilisi, Georgia, for 36 participants.

CRISIS IN MOSUL: JORDAN DELEGATION EXTENDS SUPPORT

The ICRC delegation in Jordan serves as a base for 20 regional experts in fields such as weapon contamination, protection and water and habitat, who deliver their services in Jordan and other ICRC delegations in the region.

As part of the support provided by the delegation in Jordan to respond to the Mosul crisis, a number of experts were deployed to Iraq since the commencement of the operations on October 17, in order to deal with the increasing humanitarian needs.

Part of the ICRC's strategy to deal with the Mosul crisis was to create a third sub-delegation in the North of Iraq, combining Dohuk and Zummar offices into one Northern "hub", with Erbil and Kirkuk sub-delegations remaining in place. The Deputy Head of Delegation in Jordan headed this newly created hub during the first three months of the crisis and led the two existing teams in the offices.

Meanwhile, the Regional Spokesperson and Public Relations Officer for the Near and Middle East, while on a two-week support mission, extended support to the communication team in Iraq.



People fleeing the fighting in Mosul cross through Gogjali, a Kurdish village located on the way to Al Khazer displaced camp.



Internally Displaced People (IDPs) from Mosul waiting for ICRC assistance.



ICRC distributing relief assistance to IDPs fleeing the violence in Mosul.