



ANNUAL ROUND-UP

# ICRC RESPONSE TO COVID-19 IN ASEAN MEMBER STATES IN 2020



ICRC



## ICRC PRESENCE IN THE ASIA-PACIFIC

**Cover image:** With ICRC support, 350 tailors stitched over 123,000 fabric face masks in just two weeks for the displaced families in Myanmar's Rakhine State.

**Disclaimer:**

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# MESSAGE FROM THE REGIONAL DIRECTOR

In a year marked by the COVID-19 pandemic and its dire consequences for health care, economies and the well-being of populations around the world, I would like to share with you the contribution that the International Committee of the Red Cross (ICRC) teams made in several critically affected countries in Asia and the Pacific during 2020. The efforts were aimed at supporting communities and the authorities in trying to prevent, control and manage the effects of COVID-19 on the most vulnerable.

Though we have stepped into 2021, the pandemic is far from over. With the second and third waves striking many nations across the world, countries continue to rely on restrictive measures and lockdowns to mitigate the effects of the pandemic. As I write this, more than two million people have lost their lives to COVID-19 worldwide and the confirmed cases have surpassed 97 million. Of these, 1.8 million confirmed cases and more than 40,000 deaths have been reported from the ASEAN Member States.

At the same time, there is a glimmer of hope in the vaccination campaigns that have unrolled in many countries. We are advocating to ensure that people affected by conflict and violence, who might otherwise be forced to the back of the queue, have an equitable access to the vaccine. Similarly, other marginalized communities like the internally displaced people, migrants, asylum seekers and detainees must be taken along in this journey towards immunization.

The ICRC, together with our National Red Cross and Red Crescent Society partners, is ready to support national vaccination campaigns and facilitate access to the COVID-19 vaccine for those in difficult-to-reach vulnerable and marginalised populations in countries affected by armed conflict and violence.

To continue supporting the efforts of local communities and authorities to respond to COVID-19 and other vulnerabilities, the ICRC is appealing for CHF 2.3 billion in 2021. That this is our largest-ever budget highlights the reality of the growing needs that we are witnessing in many countries. A significant part of this budget, including in the ASEAN Member States, will be allocated to coping with the mid- to long-term impacts of COVID-19 on vulnerable communities.

In the following pages, you will find the scope of our response in the ASEAN Member States in 2020, ranging from providing support to hospitals and improving sanitary conditions in prisons to aiding the efforts of National Societies and in the forensic expertise involved in the dignified management of dead bodies. As part of our COVID-19 response, at least 84 hospitals, 255 prisons, numerous detention and isolation facilities and police stations, 11 physical rehabilitation centres and over 34 camps for displaced populations have been supported in the ASEAN Member States during the year.

Even as they continue to work hand in hand as and with responders despite challenging personal and professional circumstances, I am proud of my colleagues' efforts in helping increase proximity to the communities that were left even more vulnerable due to the pandemic. Moreover, I am thankful for the generous political and financial support we have continued to receive from all of you.

With the hope that 2021 will be an easier year for us all, especially those in the most vulnerable situations,

Yours,  
Christine Cipolla  
Regional Director for Asia and the Pacific

**Disclaimer:**

The information contained in this document only reflects ICRC's direct response to the pandemic. The data captured herein may differ from that in our Annual Report 2020 by virtue of different reporting timelines.

# ASEAN MEMBER STATES

**1,820,607**

TOTAL CASES

**1,547,587**

TOTAL RECOVERED

**40,653**

TOTAL DEATHS

\*Figures related to COVID-19 as on 20 January 2021



## PUBLIC HEALTH RESPONSE

- **11** Physical Rehabilitation Centres supported
- **84** Hospitals supported
- **34** IPD camp supported
- **25,409** PPE kits distributed



## INFECTION-CONTROL IN DETENTION FACILITIES

- **292,369** Beneficiaries
- **36** Police stations supported
- **255** Prisons supported
- **27** Immigration Detention Centres supported
- **12** COVID-19 isolation facilities supported



## HUMANITARIAN FORENSICS

We are working with the government authorities, funerary services, forensic experts and NGOs to devise specific protocols related to COVID-19. This includes dignified management of the bodies and material support, including body bags. Over **3,560 body bags** have been distributed as part of the assistance.

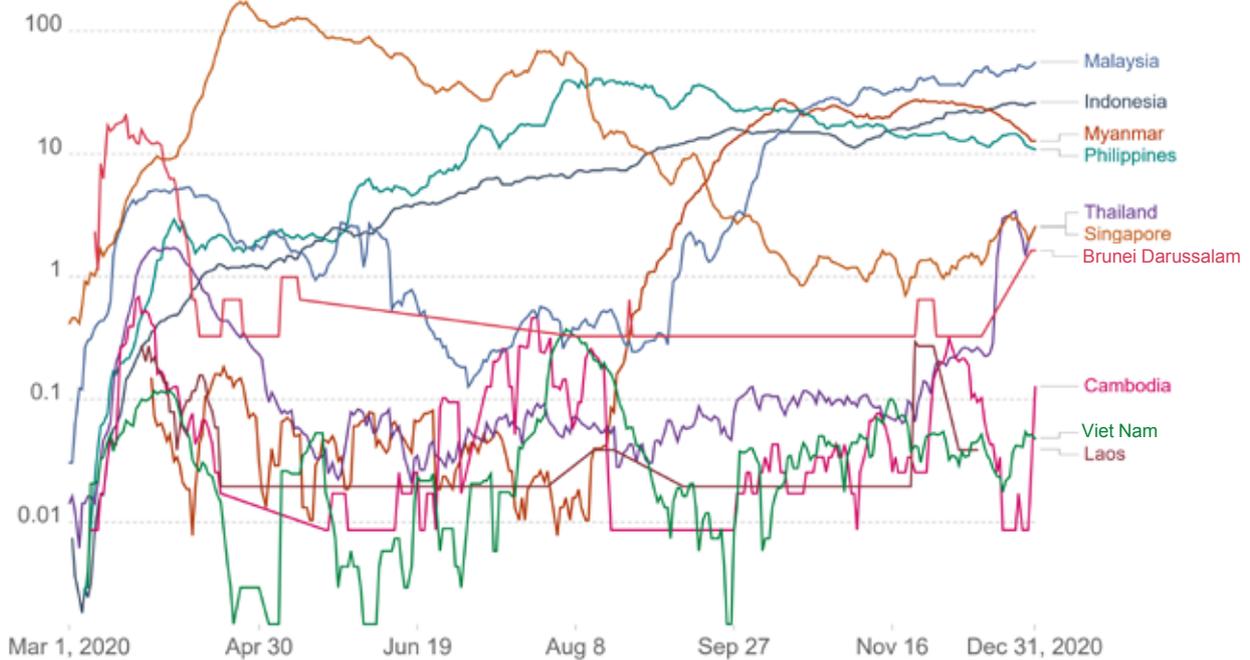


## PARTNERING WITH NATIONAL SOCIETIES

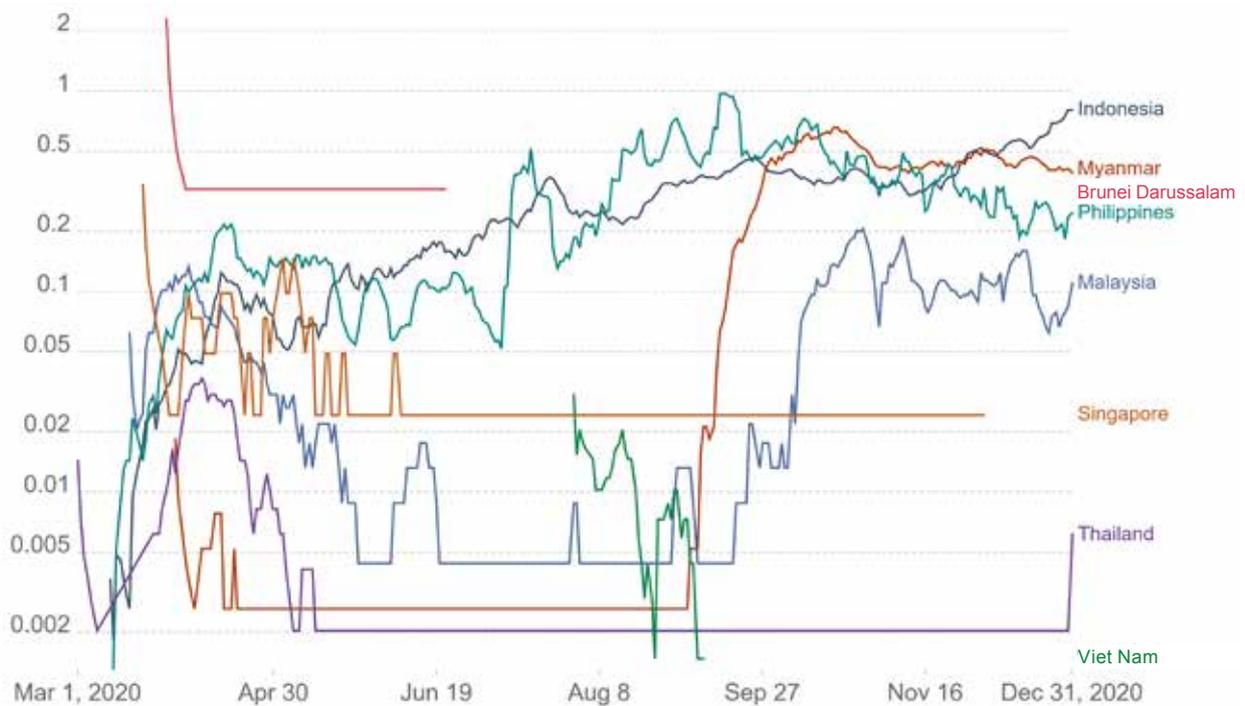
In the ASEAN Member States, **10 National Red Cross and Red Crescent Societies** along with thousands of volunteers have been working tirelessly to extend the required support to multitudes of people at the grassroots. Apart from helping build capacities of the staff and volunteers, we are extending financial and material support to these National Societies.

# STATISTICS ON COVID-19 FOR THE ASEAN MEMBER STATES

NUMBER OF CONFIRMED CASES OF COVID-19 FOR THE ASEAN MEMBER STATES FROM 1 MARCH TO 31 DECEMBER 2020\*\*



NUMBER OF CONFIRMED DEATHS LINKED TO COVID-19 FOR THE ASEAN MEMBER STATES FROM 1 MARCH TO 31 DECEMBER 2020\*\*



\*\*Source: Max Roser, Hannah Ritchie, Esteban Ortiz-Ospina and Joe Hasell (2020) - "Coronavirus Pandemic (COVID-19)". Published online at OurWorldInData.org. Retrieved from: <https://ourworldindata.org/coronavirus> [Online Resource]

# PHILIPPINES

505,939

TOTAL CASES

466,993

TOTAL RECOVERED

10,042

TOTAL DEATHS

\*Figures related to COVID-19 as on 20 January 2021



## PUBLIC HEALTH RESPONSE



**Donation of PPE kits** to hospitals and health-care facilities:

Beneficiaries – **507** Staff members

- (3,000) Southern Philippines Medical Center, Davao City
- (2,500) Davao Regional Medical Center, Tagum City
- (1,900) Zamboanga City Medical Center, Zamboanga City
- (200) Zamboanga City PNP Office
- (300) Sulu Provincial Hospital, Jolo City
- (200) Basilan General Hospital, Isabela City
- (3,700) Cotabato Regional Medical Center, Cotabato City
- (2,100) Northern Mindanao Medical Center, Cagayan de Oro City
- (2,100) Amai Pakpak Medical Center, Marawi City
- (500) Lanao del Sur Integrated Provincial Health Office
- (300) Maguindanao Integrated Provincial Health Office
- (700) Davao Jubilee Foundation, Davao City



**Donation of basic medical equipment** (thermometer, BP apparatus), dressing sets, PPE kits and / or disinfectants to:

**Nine regularly-supported hospitals** for weapon-wounded throughout Mindanao:

- Cotabato Provincial Hospital
- Maguindanao Provincial Hospital
- Tamparan District Hospital
- Amai Pakpak Medical Center
- Davao Regional Medical Center
- Agusan del Norte Provincial Hospital
- Sulu Provincial Hospital
- Basilan General Hospital
- Zamboanga City Medical Center

**4 ad hoc supported** military hospitals

- Camp Teodulfo Bautista Station Hospital in Sulu
- Camp Navarro General Hospital in Zamboanga City
- Camp Evangelista Station Hospital in Cagayan de Oro City
- Camp Siongco Station Hospital in Maguindanao



**Setting up of an isolation facility** at Cotabato Regional Medical Center, including latrines / shower, hand-washing stations and provision of **four** air coolers, medical supplies, hygiene and disinfection materials. **Coordinated support**

**with the National Society** and followed-up with the hospital on their COVID-19 response and readiness with advocacy to ensure non-disruption of access to health care for the population

**Sagonsongan Community Quarantine Facility in Lanao del Sur**

- **Four tents** donated by the ICRC and installed by the **Integrated Provincial Health Office**, benefiting around **150** patients transiting daily through the screening facility

- **Financial support for the training of health-care workers** and support staff on infection prevention and control (IPC), **proper waste management and prevention of stigma against health-care workers** and COVID-19 patients



**Technical assistance and coordination:**

- **Meetings with management and staff** of ICRC-assisted hospitals in Mindanao to assess the situation in their ongoing response to COVID-19, particularly following requests for material and technical support
- **Ensure integration of proper IPC measures** to support readiness of health-care providers, such as protective shields in hospital-based **Women & Children Protection Unit (WCPU) centres** for victims of sexual violence



**MHPSS SUPPORT**

**Training sessions** for **297** health-care workers in **13** institutions in Mindanao:

- Ministry of Health, Bangsamoro Autonomous Region of Muslim Mindanao (BARMM)
- Maguindanao Provincial Hospital
- Maguindanao Integrated Provincial Health Office
- Cotabato City Health Office
- Marawi City Health Office
- Marantao Rural Health Unit, Lanao del Sur
- Northern Mindanao Medical Center
- Amai Pakpak Medical Center
- Southern Philippines Medical Center (SPMC)
- Davao Region Mental Health Hotline



**Seven MHPSS information and training sessions** for **129** community and religious leaders and social workers in Davao and Cotabato



**Basic MHPSS service provision and capacity-building** to support COVID-19 response in detention:

- **Online mental health training session** organized for **12** staff of the **Bureau of Jail Management and Penology (BJMP)**
- Participation of **20** front-liners from BJMP's New Quezon City Jail COVID-19 Isolation Centres in the MHPSS training session



**Four sessions focusing on self-care** conducted for staff of Davao Jubilee Foundation (DJF), benefiting **16** of its staff, and assessment to map out strategy for capacity building on MHPSS service provision in DJF

## MHPSS SESSIONS IN 2020

Area	Numbers	Facilities
Cotabato	<ul style="list-style-type: none"> <li>• 60 sessions</li> <li>• 78 participants</li> <li>• 4 institutions / health facilities</li> </ul>	<ul style="list-style-type: none"> <li>• MOH BARMM</li> <li>• Maguindanao IPHO</li> <li>• Maguindanao Provincial Hospital</li> <li>• Cotabato City Health Office</li> </ul>
Iligan	<ul style="list-style-type: none"> <li>• 25 sessions</li> <li>• 50 participants</li> <li>• 4 institutions</li> </ul>	<ul style="list-style-type: none"> <li>• Marawi CHO</li> <li>• Marantao RHU</li> <li>• Northern Mindanao Medical Center</li> <li>• Amai Pakpak Medical Center</li> </ul>
Davao and Zamboanga	<ul style="list-style-type: none"> <li>• 70 sessions</li> <li>• 169 participants</li> <li>• 5 institutions / health facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Southern Philippines Medical Center</li> <li>• Davao Region Mental Health Hotline</li> <li>• Basilan General Hospital</li> <li>• Sulu IPHO</li> <li>• BJMP – New Quezon City Jail COVID-19 Isolation</li> </ul>



## INFECTION-CONTROL IN DETENTION FACILITIES

**PRISONS: 53** Facilities supported; **35,869** Beneficiaries

### Donation of hygiene supplies:

 <b>58,784</b> Surgical masks	 <b>14,112</b> N95 masks	 <b>13,457</b> Gowns	 <b>18,556</b> Pairs of gloves	 <b>2,240</b> Eyewear
 <b>9,130</b> Shoe covers	 <b>9,297</b> Surgical caps	 <b>8,458 litres</b> Alcohol solution	 <b>12,252 litres</b> Bleach / disinfectant	 <b>8,853</b> Soap bars

- Coordination meetings, monitoring and assessment visits to [ICRC-assisted places of detention and COVID-19 isolation centres](#). The multidisciplinary detention team provided technical advice on contact tracing, case management and transportation of those testing positive from places of detention to the COVID-19 isolation facility
- **“Training the Trainers Programme”** in infection prevention and control and isolation centre management for BJMP personnel, which resulted in graduation of **17** new trainers across BJMP offices in the National Jail Management and Penology Training Institute
- Providing detention facilities with info-as-aid posters and audio recordings in Tagalog for the benefit of detainees in **430** operational jails (BJMP) and **seven Bureau of Corrections facilities across the country**
- **Supervised and evaluated the first training programme** in MoTD that was delivered by the newly trained BJMP trainers for infection prevention and control in detention places; total participants: **202 jail officers**
- **A training module** was conducted for the Bureau of Immigration’s detention nurses on infection prevention and control and contact tracing; **15** participants

- Supervised and evaluated training roll-out on COVID-19 infection prevention and control, contact tracing and case finding for BJMP, led by the BJMP National Jail Management and Penology Training Institute, Regions **3** and **4A** Health Service Divisions counterparts covering **280** jail officers (**28** health staff and **252** with support / administrative / custodial roles).
- Besides donation of medical, hygiene and disinfection materials, **training roll-out** was done for PNP Regional Office 9. The sessions focused on COVID-19 **infection prevention and control, contact tracing and case finding** and covered **86** police officers (**52** health staff and **34** support / administrative / custodial roles).

**ISOLATION AREAS IN PLACES OF DETENTION: 10** Facilities supported; **1,444** Beds

### Types of support:

- **Infrastructure support** to build screening / triage / isolation facilities
- Donation of **5,690 PPE kits**, medical equipment, cleaning / disinfecting / waste management materials, hygiene supplies like soap, towels, dental hygiene material and buckets and furniture
- **Technical advice** (Training sessions, guidelines, capacity-building of staff)
- **Facilitate coordination between LGUs, CHOs and DOH** in terms of testing, contact tracing and mobilization

**IMMIGRATION DETENTION CENTRE: 1** (NCR)

- **Donation of hygiene material** and cleaning supplies
- **Screening** of those with symptoms
- **Technical advice** on creating an isolation quarter coupled with the support to renovate the existing clinic

**POLICE STATIONS: 22** Facilities supported; **3,500** Beneficiaries

**Types of support:** Donation of hygiene supplies and cleaning material and training of staff



## HUMANITARIAN FORENSICS



Provided training in post-mortem COVID-19 infection prevention and control measures to over **500** BJMP personnel, including over **200** people who participated in a Training of Trainers course



As many as **65** participants, including health and other officials from BARMM, scholars, religious leaders and humanitarian workers, **joined a webinar on COVID-19 and Islamic burials**



Around **20** religious leaders provided with PPE and hygiene materials for the safe burial of those who died due to COVID-19



**Dialogues with Islamic scholars and Catholic religious leaders**, enabling the funerary customs to be adapted to the evolving COVID-19 landscape, including design and dissemination of posters (relating to Catholic and Christian funerary customs)



**Donations of PPE and body bags** to medicolegal facilities nationally, including PNP SoCo, DILG, NBI and detention facilities throughout 2020, in response to identified needs and as the pandemic has progressed throughout Philippines

### DISTRIBUTION OF BODY BAGS

- Medicolegal departments in NCR, Davao Region and Northern Mindanao Region
- Isolation centres in National Capital Region

### GUIDELINES (Zamboanga, NCR)

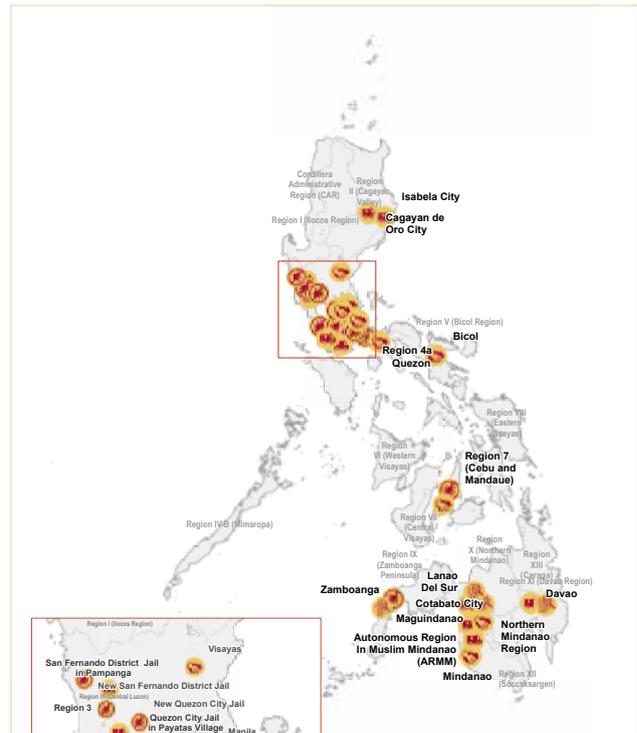
**Guidelines to ensure safe and dignified funerary and burial customs** for COVID-19 patients (SOPs, training sessions, capacity-building):

#### NGOs (religious and community leaders) –

- **COVID-19 guidelines on the management of the dead** for Christian burials prepared and distributed among various organizations. The guidelines summarize information based on references compiled from the authorities, international agencies, the Catholic Bishops Conference of the Philippines and the recommendations from ICRC forensic unit
- **Prison staff in five isolation facilities**

### INFO-AS-AID SUPPORT (Lanao Del Sur, BARMM, Zamboanga, NCR)

- **Posters on management of the dead bodies**, translated in **four** languages and distributed among:
  - Government authorities
  - Medicolegal departments
- Dissemination of inter-agency guidelines (ICRC, IFRC, WHO, CDC) on **management of the dead to Davao Del Norte Provincial Disaster Risk Reduction Management Office**



### TYPE OF ACTIVITIES



Infection-control in detention facilities



Humanitarian forensics



Public health response



Partnering with The Philippine Red Cross

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## PARTNERING WITH THE PHILIPPINE RED CROSS



**Provided financial assistance** amounting to **Sfr 145,000** to support COVID-19 local response (surveillance and community action) of PRC chapters (**28** chapters in Mindanao, **five** chapters in Bicol, **two** chapters in Negros and **one** chapter in Eastern Visayas)



**Provided financial assistance** to enable PRC chapters in BARMM to provide assistance to local health systems and authorities. This included funding support for:

- As many as **5,000** individual hygiene kits for community or hospital quarantine areas
- **Complete set of equipment for two molecular laboratories** (in Zamboanga and Cotabato) capable of performing **2,000** COVID-19 tests daily
- **Additional provision of 10,000** N95 masks for these sites

## OPERATIONAL ORIENTATION

- The recent months have been characterized by a gradual transition from emergency COVID-19 response to **resuming of protection and assistance activities** in the conflict-affected areas of the country. The difficulties being experienced by people in conflict-affected areas are compounded by COVID-19 health concerns. In key areas of operation in Mindanao, the ICRC (in many instances, in coordination with authorities who have the main responsibility to provide assistance) strives to look into and alleviate the situation of people affected, as may be gleaned from the range of activities in this report.

## RELATED ACTIVITIES

- **Protection of civilian population:** Continuous dialogue with parties to the armed conflict on the health situation and relevant provisions of IHL applicable to COVID-19 pandemic has been on. To promote compliance with IHL and humanitarian norms, we have sent **11** letters with recommendations to parties to the conflict. We are regularly **monitoring the conflict-affected areas** to assess the situation with regards the safety of civilians and health-care workers. We are also observing the situation with respect to the conflict-affected populations to determine if they have received government assistance such as cash and relief food items, and if they have access to farms and markets.
- Regular liaison with the Inter-Agency Task Force (IATF) and their Civil-Military Operations Control Centre (CMOCC). Contacts, information and advice / recommendations shared as needed, ICRC movements notified in enhanced community quarantine areas and channels to CMOCC kept open in case use of military (air) assets as a last resort are needed for the ICRC activities.
- **Re-establishing family links to help detainees stay connected with their families** – **79** tablet devices with prepaid data distributed to COVID-19 isolation centres of BJMP, Bureau of Corrections, Bureau of Immigration and to a selection of **25** BJMP jails in NCR and in Zamboanga, allowing detainees to maintain contact with their loved ones despite the suspension of family visits due to COVID-19.
- As many as **964 patients** of Davao Jubilee Foundation, a physical rehabilitation centre supported by the ICRC, benefited from **multipurpose cash grants to support** their household needs during the pandemic lockdown.
- As many as **669 families** with missing persons from the Marawi siege benefited from multipurpose cash grants to support their household needs during the pandemic lockdown.
- **Awareness-generation messages** spread via SMS in **five** languages and social media posts, reaching over **200,550 people**.
- **Community engagement:** Reaching out to past and planned beneficiaries of food, household items and cash grants, reassuring that though postponed, the projects have not been shelved.
- **Promoting mental health:** Info-as-aid messages in Tagalog promoting mental health awareness disseminated via social and audio-visual media.
- **A webinar on “Management of the dead and Islamic burial at times of COVID-19”** was jointly organized by the BARMM, Institute of Islamic Studies of University of the Philippines and the ICRC. As many as **65 participants**, including health and other government officials from BARMM, scholars, religious leaders and humanitarian workers, shared their insights on the topic.
- **Translation of COVID-19 information posters:** Info-as-aid posters were translated for detainees into the following languages - Chinese, Korean, Japanese and Vietnamese. These serve the informational needs of over **300 foreign detainees** in the Bureau of Immigration.

# MYANMAR

135,243

TOTAL CASES

118,657

TOTAL RECOVERED

2,986

TOTAL DEATHS

\*Figures related to COVID-19 as on 20 January 2021



## PUBLIC HEALTH RESPONSE

### KACHIN, RAKHINE, SHAN STATES



**45 health structures** in Myanmar received PPE, including face shields, face masks and medical gowns, and COVID-19 information posters



As many as **230 state-run quarantine centres** received **hygiene supplies**, medical equipment and technical assistance in Kachin and Shan States



Over **14,000** PPE items like face shields, face masks and medical gowns were produced in **Myitkyina, Kyaing Tong** and **Hpa-An Physical Rehabilitation Centres**



Almost **146,000** people in Kachin, Rakhine and Shan States received health and hygiene items such as face masks, face shields, hand gel and soap. These included **20,800** people in **40** quarantine sites



As many as **300** awareness sessions were organized for communities in Maungdaw and Sittwe Townships, Rakhine State, reaching over **193,800** people



**PPE and information material on COVID-19 prevention** were shared with **14,600** people in **34** IDP sites in Rakhine State



**400** staff members of Ministry of Health and Sports and **20** community health workers were **trained in infection prevention and control** in Kachin, Rakhine and Shan States



As many as **1,400** people suspected or confirmed with COVID-19 were **transported for medical treatment** with ICRC support



**Resumption of activities at the Physical Rehabilitation Centres** in Kyaing Tong and Myitkyina in September for patients in urgent need of assistance

## TYPE OF ACTIVITIES



Infection-control in detention facilities



Public health response



Partnering with Myanmar Red Cross Society



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## INFECTION-CONTROL IN DETENTION FACILITIES



As many as **34,000 detainees** benefited from **operations to disinfect the premises in ten places** of detention.



With the ICRC's **technical support**, **84,000** face masks were produced in **five prisons**



Over **10,000** COVID-19 posters from **Ministry of Health and Sports** were delivered to the **Prisons Department for distribution**



COVID-19 prevention information, **financial support and hygiene items** were provided to **2,500** people after their release from detention through the **"Safe Return Home" programme**



As many as **880** released **detainees in quarantine sites** from Rakhine were **supported with food, blankets and hygiene material**



**SOPs for the prevention and control of COVID-19** in places of detention were shared with the **Prisons Department**



## PARTNERING WITH MYANMAR RED CROSS SOCIETY

Across Myanmar, many of our **programmes are implemented alongside MRCS**. With the onset of COVID-19, the ICRC was able to **complement the MRCS efforts** with additional support, namely:



**Support the MRCS in manufacturing 10,800** Red Cross identification aprons and providing **14,000** Red Cross volunteers with waistcoats and protective helmets



**COVID-19 insurance coverage and specialized training** on the use of COVID-19 PPE and masks to **3,600** MRCS staff and volunteers

**Contingency stock of PPE items** handed over to MRCS Yangon office:



**8,000**

Face shields



**425,000**

Surgical masks



**1,400**

Protective eyewear



**56,500**

Pairs of latex gloves



**200**

Contactless  
Thermometers



**3,000**

Hand-gel disinfectant

**Provision of additional items** to MRCS branches in Kachin, Rakhine and Shan States:



**1,400**

Face shields



**143,700**

Surgical masks



**500**

Protective eyewear



**41,000**

Pairs of latex gloves



**250**

Contactless thermometers



**800**

Bottles of hand-gel



Cloth for close to **9,000** reusable masks distributed to communities in Rakhine and to the MRCS in Shan State, along with equipment and material such as sewing machines, fabric, thread, elastic bands, etc.



As many as **45** township branches in Yangon Region **financially supported for COVID-19 response activities**. As many as **224 Red Cross volunteers** from other states and regions were deployed to work in **COVID-19 treatment centres** in Yangon



**152** Red Cross township branches **financially supported with office administration costs** during the COVID-19 response



**Financial contribution made to the MRCS Emergency Management Fund** for COVID-19 response and transportation cost covered for PPE items to township branches in Rakhine State

## OPERATIONAL ORIENTATION

- Since March 2020, we – the ICRC, in **coordination with the MRCS and the International Federation of the Red Cross and Red Crescent Societies** – have adapted our humanitarian response throughout the country to the new COVID-19 environment while **supporting the Government of Myanmar** and the communities affected by armed conflict and violence in their efforts to **prevent and mitigate the risks associated with the pandemic**.
- We implement a **multisectoral approach that aims at strengthening primary public health services**, increasing access to safe water and sanitation and supporting the livelihoods of communities affected by the socioeconomic impact of COVID-19. We also engage in **awareness-raising activities** with community leaders, ethnic armed and ethnic health organizations, religious circles and local media, as part of its comprehensive response.
- Together with the MRCS and the IFRC, we are committed to pursuing our ongoing response to COVID-19 in 2021 to ensure that no one is left behind, and that communities affected by armed conflict and violence receive the aid and protection to which they are entitled to in line with International Humanitarian Law.

## RELATED ACTIVITIES

- As many as **147,800** people (including students, teachers and volunteers) benefited from upgraded health and sanitation systems in **77** health structures as well as schools, quarantine centres and IDP camps.
- Over **1,990** hand-washing stations installed in IDP camps, health facilities, quarantine centres and township hospitals, benefiting over **107,600** people.
- Approximately **75,000** bars of soap distributed in Rakhine State and **15,000** bottles of liquid soap distributed in northern Shan State for IDP camps and hospitals.
- As many as **44** quarantine centres with a capacity to accommodate approximately **6,300 people** benefited from renovations or donation of water and sanitary materials.
- As many as **170** emergency latrines constructed with the MRCS in quarantine centres for returning migrants.
- As many as **3.5 million Facebook users reached with #InfoAsAid digital messaging** focusing on hygiene promotion and COVID-19 prevention. Over **186,600** people engaged with the ICRC on Facebook for more information or to share COVID-19 prevention messaging.
- Close to **70,000** posters containing information approved by the Ministry of Health and Sports, shared with communities in Kachin, Rakhine and Shan States.
- Over **38,800** pamphlets containing preventive tips and information distributed and **ten** billboards put up to raise awareness.
- An advocacy note on “**IHL and COVID-19**” shared with civilian and military authorities, ethnic armed organizations and other stakeholders.
- ICRC guidelines on management of the dead in context of COVID-19 shared with the armed and security forces of Myanmar.
- **Recommendations on risk and prevention measures** related to law enforcement operations were shared with the Myanmar Police Force.
- Over **20,400** people supported with **multipurpose cash grants** in Kachin and Shan States in IDP camps with a high rate of loss of employment and labour opportunities due to COVID-19.
- As many as **2,000** COVID-19 prevention kits supplied to persons with disabilities as part of a partnership with the **Disability Inclusion Committee**.
- To support their income generation, we helped over **340** tailors in IDP sites in Kachin, Rakhine and Shan States produce over **174,500** face masks.
- As many as **600** people in quarantine facilities in Kachin and Rakhine States received phone cards to stay in touch with family members and loved ones during their quarantine period while **28 “Safe and Well” messages** were collected from quarantine sites in Rakhine State.

# BANGKOK REGIONAL DELEGATION

(THAILAND, CAMBODIA, VIET NAM, LAOS)

14,682

TOTAL CASES

11,460

TOTAL RECOVERED

106

TOTAL DEATHS

\*Figures related to COVID-19 as on 20 January 2021



## PUBLIC HEALTH RESPONSE

### NORTH OF THAILAND

- Supported five community health organizations to be trained and equipped to carry out COVID-19 prevention and screening activities in their communities along the border and enable them to safely continue important ongoing health services
- Distributed hygiene items to two Immigration Detention Centres in Mae Sai of Chiang Rai and Mae Sot of Tak as well as to Thai Military Task Forces in Tak, Chiang Mai and Mae Hong Son
- Supported nine Border Sub-District Health Promotion Hospitals covering three border provinces with a catchment of approximately 90,000 individuals, with infection prevention and control materials
- Supported Border Ranger Unit 36 and 17th Infantry Regiment Task Force in Mae Hong Son Province with protective equipment like face shields, masks, latex gloves, disposable gowns, sanitizer, etc. The items were further distributed at its check points along the border
- Protective equipment, soap, disinfectant, etc. provided to community based-organization (CBO) of Myanmar NSAGs
- Soaps, sanitizers, disinfectant and non-touch thermometers provided to Thai sub-district municipality offices in Chiang Mai for migrant communities under their care
- Hand-wash facilities and masks, latex gloves, disposable gowns and sanitizer provided to Mae Tao Clinic in Mae Sot for patients from Myanmar
- Covered COVID-19 testing and hospitalization fee for 42 Myanmar nationals without financial means

### SOUTH THAILAND

- In South Thailand, protective equipment and hygiene material were delivered to MoJ Pattani Provincial Office. This included posters on RFL services, 45 boxes of alcohol wipes, three bottles of alcohol disinfectant, three bottles of hand sanitizers, ten face shields and two boxes of disposable face masks.

### VIET NAM

Support extended to Orthopaedic and Rehabilitation Hospital in Ho Chi Minh City

### CAMBODIA

#### Khmer-Soviet Friendship Hospital

- As many as 1,800 coveralls for ambulance drivers and first-aid teams

#### Physical Rehabilitation Programme:

- Technical advice, guidelines, PPE, sanitation and hygiene materials to:



11

Physical Rehabilitation Centres



25

Physiotherapy departments in the Provincial Referral Hospitals



50

Online training sessions for clinical staff

- Hygiene and sanitation materials like chemical spray sets (including protective clothing), chlorine, hand gel, soaps, electric hand dryers and cleaning alcohol
- Supported two ICRC Physical Rehabilitation Centres (PRC) and five Ministry of Social Affairs PRCs (180 staff and 4,000 service users) by providing:



58,000  
Surgical masks



1,350  
Reusable fabric masks



1,196 L  
Cleaning Alcohol



30,000  
Pairs of surgical gloves



6  
Electric hand dryers



361

Face shields



540

Bottles of sanitizer



3

Hand-wash basins



8

Contactless thermometers

- Hygiene and sanitation materials such as chemical spray sets (including protective clothing), chlorine, hand gel, soaps and cleaning alcohol provided to the Cambodian Physiotherapy Association Clinic
- 50 spinal cord injury patients were provided with food items, PPE, COVID-19 prevention information and hygiene materials.
- 20 small businesses run by people with disabilities received cash grants to prevent financial collapse due to loss of earnings during lockdown



# INFECTION-CONTROL IN DETENTION FACILITIES

## CAMBODIA

• 28 Prisons supported; 38,000 Detainees; 4,000 Staff

<b>62,050</b> Pairs of gloves	<b>10,194 L</b> Sanitizers	<b>792</b> Eyewear	<b>11,050 kg</b> Chlorine
<b>7,890</b> Surgical gowns	<b>103</b> Cleaning kits*	<b>81,550</b> Masks	<b>1,295</b> N95 masks
<b>64</b> Non-touch thermometers	<b>400</b> Info-as-aid posters	<b>1,422 kg</b> Detergent	<b>14,457</b> Pieces of soap
<b>5,104</b> Hygiene kits**	<b>10</b> Hand-wash stations		

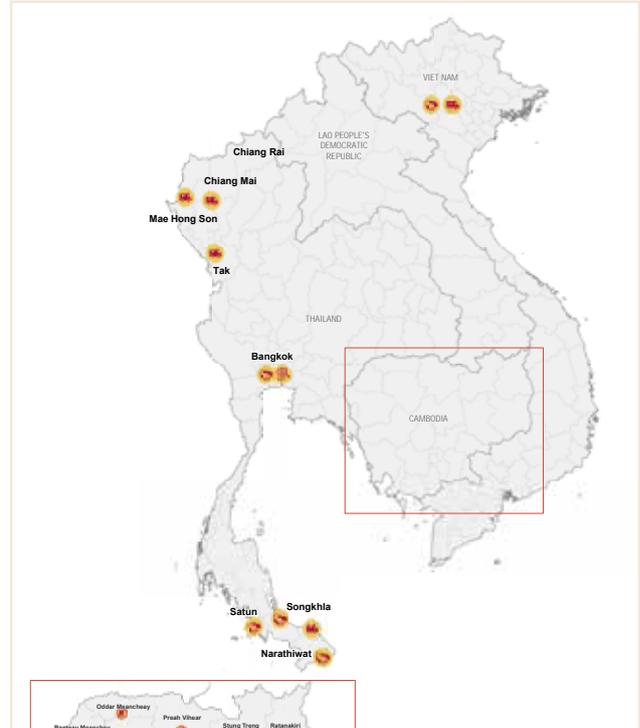
\*Cleaning kit: Apron, goggles, heavy-duty gloves, boots, jerry can, drum, bucket and sprayer tank

\*\*Hygiene kits for women, juveniles and dependent children included soap, detergent, toothbrush, toothpaste, laundry brush, towel; sarong and sanitary pads for women's kit and baby essential items for babies' kit

### Capacity-building:

- **Trained prison staff and staff from the General Directorate of Prisons (GDP)** in use of chlorine and other hygiene material, benefiting **10,000** detainees at four prisons
- **Trained GDP Rapid Response Unit** in infection prevention and control, triaging, case management and management of the dead
- **Mobilized and financially supported MoH CDC** to provide training to **39** prison health staff on COVID-19 prevention and patient management
- **Mobilized and supported MoH CDC and GDP** to provide refresher training to **41** non-health, health staff and GDP Rapid Response Officers on influenza and COVID-19 prevention and control, **Health Information Systems reporting and nutrition in prisons**
- **Assisted the Inter-Ministerial Health in Prison Technical Working Group** to develop COVID-19 Prevention and Control Standard Operating Procedures

**Normative guidance** to the General Directorate of Prisons



### TYPE OF ACTIVITIES

- Infection-control in detention facilities
- Humanitarian forensics
- Public health response
- Partnering with National Societies

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## THAILAND

### Prisons

- **Guidelines on controlling COVID-19 in detention facilities** shared with the Department of Corrections in Thailand
- **50 RFL kits** consisting of info-as-aid posters, alcohol wipes, latex gloves and hand sanitizers distributed in **nine prisons** to help detainees make phone calls

### 6 Immigration Detention Centres

- **Donation of hygiene supplies:**

<b>235</b> Face shields	<b>800</b> Masks	<b>75</b> Boxes of gloves	<b>14</b> Eyewear
<b>120 units</b> Sodium chloride	<b>17</b> Contactless thermometers	<b>12 units</b> Alcohol-based disinfectants	



## HUMANITARIAN FORENSICS

### THAILAND

#### Central Institute of Forensic Science

- Protective gear and body bags donated:



**500**

Body bags



**1,000**

Pairs of gloves



**100**

Masks



**100**

N95 masks



**70**

Face shields



**70**

Disposable gowns



**1,000**

Pairs of shoe covers



**200**

Info-as-aid posters

- **Guidelines on preventive measures** shared with Department of Corrections, Ministry of Public Health and Thailand Immigration Bureau
- **Guidelines on COVID-19 related measures** to be taken for proper management of the dead shared with government authorities:
  - The Central Institute of Forensic Science
  - The Royal Thai Police
  - Forensic science or forensic medicine departments of a few universities (Rangsit, Prince Songkhla, Mahidol Universities)

### VIET NAM

Other than in Thailand, guidelines on COVID-19 related measures shared with the National Institute of Forensic Medicine of Viet Nam and National Institute of Forensic Medicine of Malaysia, and with the Ministry of Health in Lao PDR



## PARTNERING WITH NATIONAL SOCIETIES

### THAI RED CROSS SOCIETY

- **Working with the Thai Red Cross Society (TRC)**, the International Federation of Red Cross and Red Crescent Societies (IFRC) and the Migrant Working Group (MWG) on promoting awareness and preventive measures related to COVID-19 among the migrant communities in Thailand:
  - Info-as-aid **25,000 posters** (10,000 each in Burmese and Khmer and 5,000 in Vietnamese) and **150,000 leaflets** (80,000 in Burmese, 50,000 in Khmer and 20,000 in Vietnamese)
  - **Dubbing and subtitling of ICRC video on stigmatization** into **six languages** - Thai, Khmer, Burmese, Vietnamese, Laotian and Bahasa Melayu
- Financial support of **Sfr 12,785** provided to TRC provincial chapters in the South of Thailand:



**341 households**

Meals for five days



**1,000**

Bottles of alcohol spray



**20,500**

Hand sanitizers



**1,500**

Hygiene kits\*

\*Hygiene kit: Detergent, toothbrush, toothpaste, soap and shampoo

- **A total of 110 TRC posters and 200 brochures in Burmese** on COVID-19 prevention were distributed to Immigration Detention Centre TaK (Mae Sot), Mae Tao Clinic and four Sub-district Health Promotion Hospitals (Poengkloeng and Phob Phra in Tak and Mae Sam Laep and Sala Chiang Tong in Mae Hong Son)
- Other support included **100,000 surgical masks** and **Sfr 15,019** for making cloth masks

### LAO RED CROSS

**Donation of protective equipment to NS:** 300 surgical face masks, 1,750 N95 masks

### CAMBODIAN RED CROSS SOCIETY

#### Material support:

- Printing of **20,000 posters and leaflets each**
- Printing of **80,000 leaflets** on “migration and Restoring Family Links services” to be distributed in quarantine centres and for border crossings
- Reprinted **40,000 copies** of flyers on hygiene promotion
- Donation of hygiene items and posters in **25 NS branches**, including **5,000 bars of soap** and **614 units** of liquid handwash

#### Capacity-building:

- **Trained 25 provincial staff** in carrying out needs assessment
- **Supported 1,300 volunteers** carry out awareness sessions on hygiene practices
- **Supported hygiene and disease prevention dissemination activities in 13 branches** through Red Cross volunteer network

**Financial support extended** to organize awareness sessions for community members. As many as **86,662** people from **478** villages in **13** provinces participated in these sessions

### VIET NAM RED CROSS SOCIETY

**Financial support** for emergency cash assistance to vulnerable populations:

- Hanoi – **225** beneficiaries got **Sfr 41** each
- Ho Chi Minh City – **200** beneficiaries got **Sfr 41** each

#### Awareness and sensitization:

A video produced by the ICRC on “COVID-19 and stigmatization” provided to the National Society in Vietnamese

## OPERATIONAL ORIENTATION

- Our **multidisciplinary response** aims to address the immediate humanitarian needs as well as long-term structural impacts of COVID-19 crisis, focusing on protection including detention, health and water activities.

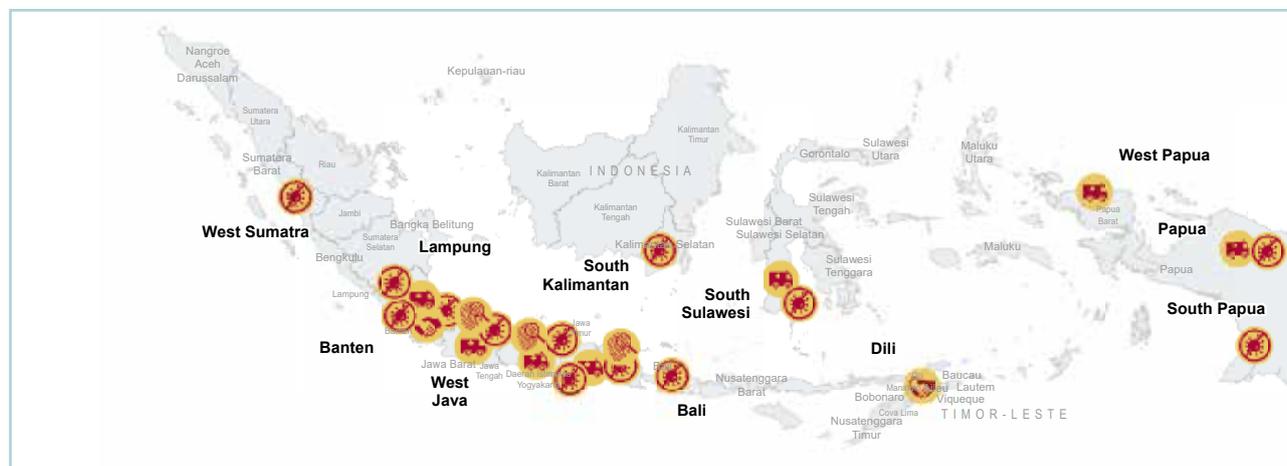
## RELATED ACTIVITIES

- In **quarantine centres** in the **South of Thailand** (Pattani, Narathiwat, Yala and Songkhla), we distributed relief items worth **Sfr 79,082**, benefiting **1,950** people. The items included **1,950** bedding sets (mattress, pillow, pillow cover and blanket), basic hygiene material (toothbrush, toothpaste, soap, shampoo, mosquito repellent, etc.), snacks, **50** electric **fans** and **37** water boilers.
- Under the framework of **three ICRC multidisciplinary visits** carried out with DGP officials from Health Rapid Response Unit, Construction & Maintenance Office and Operations and Administration Departments, hygiene items were distributed to more than **2,500** juveniles, women and accompanying children in three places of detention housing more than half of the country's vulnerable detainees among the total **6,000** prison population.
- **1,000 "Safe phone calls" posters** (COVID-19 context specific) co-designed by the ICRC and DGP were published and distributed to all places of detention for the **benefit of 40,000 detainees** and **4,000 prison staff**.
- As many as **10,000 pre-printed RCMs / "Family News Form"** co-developed with the CRC and printed for future use interchangeably with the RCMs in the framework of ICRC-CRC RFL services in prisons. This is crucial due to **re-introduction of the blanket ban on phone services** in prisons as of mid-August 2020.
- We provided food assistance to **500** people with disabilities in **five** provinces of Viet Nam – Quang Ngai, Da Nang, Bing Dinh, Binh Phuoc and Can Tho.
- To tackle **Mental Health and Psychological Support (MHPSS)** needs of populations as well as to address the **issue of stigmatization**, communication products and animation videos were run as part of a campaign with partners of the International Red Cross and Red Crescent Societies.
- **A media campaign** focused on COVID-19 in detention settings, and calling for support to tackle the issue, was launched in Cambodia.
- Donation of **50,000 masks** to the **Royal Thai Police** for officers involved directly in COVID-19 response operations.
- Analysis of restrictive measures and legal policies in Thailand, Cambodia, Laos and Viet Nam.
- **Donation of food items and hygiene materials** to **44** members of the Battambang and Kampong Speu **Wheelchair Basketball teams**.
- **Presentations on hygiene measures, patient screening and disinfection** done for staff of physiotherapy departments of **five referral hospitals**, namely Siem Reap, Svay Rieng, Trorlach, Banteay Meanchey and Korng Pisey.

# REGIONAL DELEGATION TO INDONESIA AND TIMOR-LESTE

**940,001** | **763,752** | **26,857**  
 TOTAL CASES | TOTAL RECOVERED | TOTAL DEATHS

\*Figures related to COVID-19 as on 20 January 2021



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### TYPE OF ACTIVITIES

- Public health response
- Humanitarian forensics
- Infection-control in detention facilities
- Partnering with National Societies

## PUBLIC HEALTH RESPONSE

### PRISON HOSPITALS (Jakarta)

Donation of medical supplies, hygiene items and awareness material on prevention:

- 20 Info-as-aid posters
- 500 Soap bars
- 190 L Disinfectant
- 1,500 Pairs of gloves
- 1,500 Masks
- 280 Eyewear
- 10 Body bags
- 816 PPE kits
- 500 Aprons
- 400 Face shields

**Others:** Water containers, contactless thermometers, sprayers, boots, leaflets

### MILITARY HOSPITAL (East Java)

- 200 PPE kits

### ISLAMIC BOARDING SCHOOLS (East Java, West Java, Central Java, Yogyakarta, South Sulawesi)

Donation of medical supplies:

- 28,500 Masks
- 700 Surgical masks
- 200 Face shields
- 47 Contactless thermometers
- 480 L Sanitizer
- 243 L Disinfectant
- 20 Sprayers
- 600 Pairs of gloves

**Others:** Water containers, contactless thermometers, sprayers, boots, leaflets

### HOSPITALS (Papua, West Papua)

- 600 PPE kits
- 600 Face shields
- 15 Contactless thermometers

\*Source: Johns Hopkins University (Coronavirus Resource Center) <https://coronavirus.jhu.edu/map.html>



## INFECTION-CONTROL IN DETENTION FACILITIES

**113 Prisons, 87,000 Beneficiaries** (Jakarta, West Java, Banten, Central Java, East Java, Bali, Lampung, Papua, South Sulawesi, South Papua, West Sumatra, South Kalimantan, Yogyakarta)

### Donation of hygiene material and medical supplies:



**6 Military detention centres** (West Java, DKI Jakarta, East Java, South Sulawesi, Papua)

### Donation of hygiene material and medical supplies:



**14 POLICE STATIONS** (Jakarta province)

### Donation of hygiene material and medical supplies:



## HUMANITARIAN FORENSICS

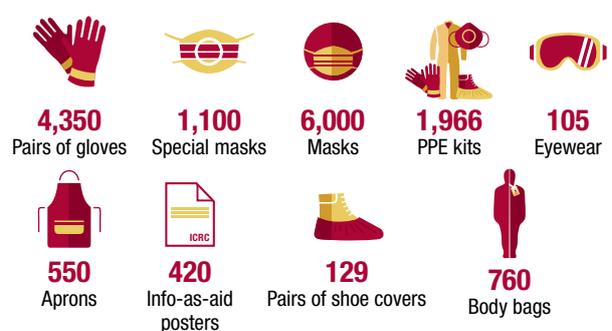
**HOSPITALS: 3 Military Hospitals** (Jakarta, West Java, East Java)

### Donation of protective equipment and medical supplies:



**GENERAL HOSPITALS ACROSS INDONESIA: 24**

### Donation of protective equipment and medical supplies:



### GOVERNMENT AUTHORITIES:

**Online info-as-aid sessions** to spread awareness



## PARTNERING WITH NATIONAL SOCIETIES

### INDONESIAN RED CROSS



**Financial aid and technical advice provided** for modification of **eight** ambulances to prevent infection when transferring COVID-19 patients



A total of **142,000** personal protective items, technical support and recommendations were provided for PMI staff and volunteers



**The ICRC supported the PMI** in ensuring that all mortal remains recovered are identified, and if not, are transferred to the INP-DVI for scientific process



**ICRC-PMI workshops were organized** in Bandung, Bogor, DIY and Bali to enhance capacity of volunteers to handle bodies of those who died due to COVID-19

**Donation of protective equipment and medical supplies** for management of the dead and Restoring Family Links services:



**2,000**  
Body bags



**6,500**  
Special masks



**20,000**  
Masks



**101,800**  
Pairs of gloves



**5,000**  
Face shields



**5,000**  
Aprons



**2,000**  
PPE kits



**650**  
Eyewear



**300**  
Pairs of boots

- **Sharing guidelines and SOPs:** Partnering with PMI to develop guidelines to ensure that the mortal remains recovered are identified, and, if not, transferred to the police for scientific process

### TIMOR-LESTE RED CROSS



**Supported the Timor-Leste Red Cross (CVTL)** in the process of making cloth masks at branch level and reach out to the field for delivering hygiene material like soaps, hand sanitizers, hand washing tanks and cloth masks



**Support was also extended to volunteers and staff in the sensitization of COVID-19 information** at the community level



**Technical advice was provided to develop policies, volunteer guidelines, online dissemination for Red Cross first responders** and community messaging in relation to the pandemic, including guidelines to ensure that mortal remains recovered were identified and / or transferred to the medical facility and authority concerned

## OPERATIONAL ORIENTATION

- It was a challenging year that forced everyone to change and adapt, including the ICRC. More than half of the budget for ICRC Jakarta was reallocated for COVID-19 response to reach prisons, hospitals, boarding schools and volunteers, among others, in different locations of Indonesia. Some of our regular programmes were still carried out, but by pivoting our approach to adjust to the “new normal”.
- **Financial support from the Korea International Cooperation Agency (KOICA)** enabled us to further expand our programme and technical support to more prisons than was initially planned. The **Directorate General of Corrections of the Ministry of Law and Human Rights** also adopted some of the ICRC recommendations into their COVID-19 guidelines.
- We have been coordinating with the ASEAN and its affiliated institutions (i.e. AHA Centre) to **strengthen cooperation on key humanitarian agendas and thematics**. Moreover, we have accelerated to establish cooperation with ASEAN Member States, ASEAN Secretariat and other key agencies within the ASEAN.

## RELATED ACTIVITIES

- We reached out to our network of academics, religious and community leaders to pass appropriate **messages of prevention** that are adapted to specific audiences. We also approached various **embassies** to explore potential collaborations.
- As part of a refresher series, **webinars on “management of the dead during pandemics”** were organized for volunteers and first responders from faith-based organizations. The delegation recently participated in a discussion organized by Keluarga Buddhayana Indonesia, a Buddhist community. A two-day workshop was also organized in partnership with Humanitarian Forum Indonesia and attended by participants from all over the country. Radio talk shows were aired in Jakarta, Makassar and Padang to convey key messages on COVID-19.
- Hygiene material was distributed to **36 religious boarding schools** (Pesantren, seminaries, Buddhist schools) in the provinces of East Java, Central Java, West Java, Yogyakarta and South Sulawesi.

# KUALA LUMPUR REGIONAL DELEGATION

(MALAYSIA, SINGAPORE & BRUNEI DARUSSALAM)

224,742

TOTAL CASES

186,725

TOTAL RECOVERED

662

TOTAL DEATHS

\*Figures related to COVID-19 as on 20 January 2021

## PUBLIC HEALTH RESPONSE

**KUALA LUMPUR**  
Ministry of Health

- Special masks donated: **8,000**

**SABAH**  
Awareness on prevention

- **Info-as-aid posters and audio messages** translated in local languages and communicated via social media channels

- **Beneficiaries: 30,000** in Sabah (Telipok, Kota Kinabalu, Kinarut and Papar)

### Infection prevention and control

- Together with the MRCS and CHV, **supported DHO in polio vaccination campaign** in the settlements adapted to new COVID-19 SOPs in Sabah (Telipok, Kota Kinabalu, Kinarut and Papar).
- Beneficiaries: **886** Children (ages one month to 13 years)

## INFECTION-CONTROL IN DETENTION FACILITIES

Donation of hygiene items and protective equipment:

**42** Prisons in Malaysia; **74,000** Beneficiaries



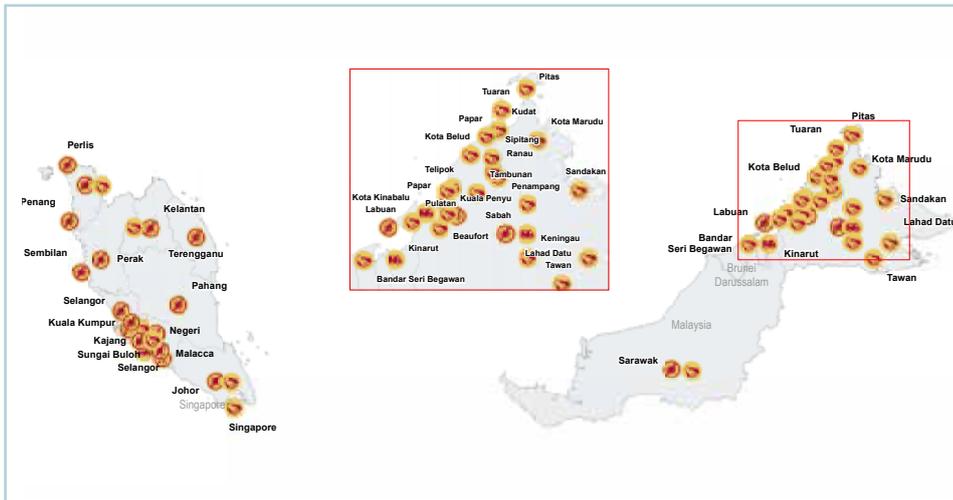
- **Material support for Restoring Family Links (RFL) services:** Webcams and speakers to facilitate video calls between detainees and their family members: **84**
- **Dialogue & persuasion:** Note related to release of detainees sent to authorities at headquarters

**18** Immigration Detention Centres all over Malaysia; **16,000** Beneficiaries



## HUMANITARIAN FORENSICS

**KUALA LUMPUR**  
Medicolegal departments:  **200** body bags donated



## TYPE OF ACTIVITIES



Infection-control in detention facilities



Partnering with National Societies

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## PARTNERING WITH NATIONAL SOCIETIES

### SINGAPORE RED CROSS

#### Financial support:

- for setting up screening / triage / isolation facilities
- to meet the urgent needs of the most vulnerable sections of society

### BRUNEI DARUSSALAM RED CRESCENT SOCIETY

- **Financial support** to aid their COVID-19 response

### MALAYSIAN RED CRESCENT SOCIETY

- **Financial aid to support COVID-19 response**, including distribution of family kits among **1,500 vulnerable migrants** around peninsular Malaysia; aid to meet the needs of children in migrant families in Sandakan (Sabah) under MATCH-MRCS programme; mobilization of volunteers involved in the pandemic response
- **Material support:** Sewing machines donated for MRCS PPE sewing project, apart from fuel and logistical support during food aid distributions; **50,000** masks
- **Capacity-building:** Support in organizing online training sessions for branches and others
- **Infection prevention:** **50,000** masks donated for volunteers and staff
- **Preventive measures:** Financial and technical support to organize COVID-19 training sessions by DHO for NS volunteers on awareness, best practices and PPE standards and procedures
- **Communication support for MRCS** and funding for online quiz competition to promote COVID-19 response, IHL and others

## OPERATIONAL ORIENTATION

- **Malaysia:** Extended technical advice on health care in detention to authorities and continued to engage with them in a bilateral dialogue on other areas of support.

## RELATED ACTIVITIES

- Continued engagement with other humanitarian organizations via participation in a Risk Communication & Community Engagement Working Group (RCCE-WG). Commissioned by the MoH via the WHO, the RCCE-WG was formed among key humanitarian actors in the country at the peak of the pandemic. It continues to hold bi-weekly meetings and serves as an information exchange and coordination platform to encourage collaboration and remove duplication of efforts.
- Delivered a lecture to the armed forces and police personnel on the **“Military Involvement in Security Operations in COVID-19 Response”** at the Malaysian Armed Forces Staff College as part of the Command and Staff Diploma Course.
- Successfully organized a three-day Maritime in Security Operation seminar with the Centre for Military and International Humanitarian Law. The theme of the seminar was **“COVID-19: Balancing Border Security Needs with Humanitarian Concerns”**. As many as **58** participants from enforcement agencies, academic institutions and international organizations attended the seminar.
- Playing an **advisory role to the Joint HQ Police and Military** during the Movement Control Order. Weekly meetings being organized.
- Playing an advisory role to the National Security Council on humanitarian concerns in the development of SOPs. Daily virtual meetings being organized.
- Distributed reusable bags with information on prevention printed on them among the communities in Telipok and Kinarut in Sabah.



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