



THE INTERNATIONAL COMMITTEE OF THE RED CROSS IN JORDAN



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The International Committee of the Red Cross (ICRC) has been present in Jordan since 1967 as part of its internationally recognized humanitarian mandate.

Today, the ICRC focuses on supporting families of missing persons as a result of the conflict in Syria, and their host communities, in collaboration with the Jordan National Red Crescent Society (JNRCS) in certain areas, whilst monitoring the situation of persons deprived of their freedom in different places of detention. Additionally, the ICRC promotes International Humanitarian Law (IHL) and International Human Rights Law (IHRL) within the Jordanian Armed Forces, Public Security Directorate, Gendarmerie, academic circles, and other stakeholders. It also facilitates humanitarian aid shipments to conflict-affected populations in the region and beyond—including in Gaza, Yemen, Syria, Lebanon, and South Sudan—through its regional Logistics Supply Center in Amman.

SUPPORTING FAMILIES OF MISSING PERSONS

As part of its work to help clarify the fate and whereabouts of missing persons, the ICRC documents situations where people have gone missing in Syria, regardless of their nationality.

Through its multidisciplinary Accompaniment Program, the ICRC accompanies families of missing persons to address their needs and strengthen their ability to deal with the disappearance of their relatives and resume their social lives. The Accompaniment Program includes:

- Helping the families of missing persons in their search for answers.
- Supporting families to cope with the psychological and psycho-social consequences generated by the disappearance of their loved ones.
- Increasing the economic resilience of the families through the provision of assistance to start small income-generating projects and inclusion in vocational training to develop technical skills.
- Facilitating referral to, external service providers to address their multi-disciplinary needs (including legal, protection, health and individual psychosocial support).
- Sharing information with the families on their legal rights following the disappearance of their relatives.

In addition, the ICRC works locally and globally to raise awareness of the issue of The Missing and to support in the clarification of the fate and whereabouts of missing persons.





ENSURING RESPECT FOR THE DIGNITY OF PEOPLE DEPRIVED OF THEIR LIBERTY

The ICRC visits to detainees are purely humanitarian in nature and intended to support authorities in ensuring that detainees are treated humanely and with dignity and that they are held in appropriate living conditions in accordance with applicable laws and standards. To this end the ICRC in Jordan:

- Visits detainees in places of detention to monitor their treatment and conditions of detention, including respect for their basic judicial guarantees and procedural safeguards, and to maintain contacts with their families.
- Endeavors to assist national authorities through bilateral, confidential dialogue in fulfilling their domestic and international obligations to ensure humane treatment of detainees and respect for their fundamental rights.
- Facilitates the exchange of Red Cross messages and “Safe & Well” messages between detainees and their family members, when family contact cannot be maintained through existing channels.
- Conducts information sessions on ICRC’s work in detention, the Standard Minimum Rules for the Treatment of Prisoners (“Mandela Rules”), and other topics of interest, for relevant authorities, such as the Public Security Directorate and the Judiciary.
- Assesses detainees’ access to quality healthcare services and technical support to health personnel in places of detention.
- Strengthens the governance of authorities in charge of healthcare services in places of detention.
- Facilitates regular coordination between the penitentiary health authorities under the Ministry of Health and the Directorate of Correction and Rehabilitation Centers.



REFUGEES' RIGHTS

The ICRC works on improving the access of persons displaced by conflicts to fundamental rights through an evidence-based protection dialogue with authorities and other relevant stakeholders.

In addition, the ICRC continues its humanitarian dialogue on migration with the authorities and local and international actors, upholding that refugees' returns should be safe, informed, voluntary, dignified, and sustainable while highlighting the protection risks relating to premature or forced returns.



PROMOTING RESPECT AND INTEGRATION OF INTERNATIONAL HUMANITARIAN LAW AND OTHER HUMANITARIAN PRINCIPLES

As stipulated in its mandate and conferred by the Geneva Conventions, the ICRC promotes respect for humanitarian principles and compliance with IHL in Jordan and assists relevant authorities to integrate its rules at the domestic level. To this end, we work with national authorities, armed and security forces, universities, the media, civil society institutions, Islamic scholars and local communities. We also cooperate with different bodies, such as the National Commission for IHL, for the Implementation and integration of IHL and other relevant humanitarian principles.

PARTNERSHIP WITH THE JORDAN NATIONAL RED CRESCENT SOCIETY

The ICRC works in close collaboration with the Jordan National Red Cross Society (JNRCS) in its auxiliary role to the public authorities to deliver on its humanitarian mandate. ICRC supports the strengthening of the JNRCS preparedness and response capacities through the provision of financial, technical and material resources. This support enables the JNRCS to effectively implement its programs, to upskill its volunteers for safe deployment, notably the Red Crescent Action Teams in Jordan that provide first aid services

at national events. In addition, the ICRC in partnership with the JNRCS actively engages on protection of family links to help restore or maintain contact between families separated by conflict and/or migration. As part of the global family links network, some of the activities include the facilitation of phone calls for Syrian refugees in the Za'atari and Azraq camps, collecting and distributing Red Cross messages and processing tracing requests to help restore and maintain contact with family members.





PROVIDING REGIONAL SUPPORT

The Regional Resource Network (RRN) which works to enhance the capacity of the ICRC field staff to conduct prevention, protection, and assistance activities to the benefit of persons affected by armed conflict and violence in the Middle East. It also analyzes challenges facing the ICRC in its humanitarian work in the region and globally. RRN analysis and operational support help the ICRC staff in the region achieve their operational objectives.

The Logistic Supply Center (LSC) that is responsible for supporting more than 20 countries worldwide including the Near and Middle East region with medical, food and non-food items, in addition to providing specialized technical services for fleet, warehouse, supply-chain management, and logistics knowledge management.

LEARNING AND DEVELOPMENT

The Regional Learning and Development

Unit in Amman is one of the regional training hubs, established for the Middle East, Europe, and Central Asia, covering the training needs of about 8000 staff in 27 different countries. Some of its main activities include the

on-boarding and integration of new staff members, providing training on personal security and safety for field going staff and supporting managers in developing their leadership and management competencies, facilitated in different formats; blended, online, and/or face-to-face.

We help people around the world affected by armed conflict and other violence, doing everything we can to protect their lives and dignity and to relieve their suffering, often with our Red Cross and Red Crescent partners. We also seek to prevent hardship by promoting and strengthening humanitarian law and championing universal humanitarian principles.

For more information call our Community Contact Center from 1 to 4 pm from Sunday to Thursday on:



COMMUNITY CONTACT CENTER
06-5901999

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 x.com/icrc_jordan

The International Committee of the Red Cross in Jordan
Amman, Al Swiefeyeh, Al-Sahl District
Sumaya Bint Al Hassan Street, Building no.21
P.O. Box 9058 Amman 11191 Jordan
T +9626 460 4300 +9626 592 1472, F +9626 592 1460
E-mail: amm_amman@icrc.org
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